Course Catalog

Course ID	Class Name	Difficulty	Hours
ICISF	Individual Crisis Intervention and Peer Support	Advanced	13
SA-120	Foundations of Emotional and Spiritual Care	Basic	4
SA-200	Incident Command System	Intermediate	8
SA-161	Preparing Your Congregation for Disaster	Basic	8
SA-400	Train the Trainer	Advanced	16
SA-351	Disaster Social Services	Advanced	8
MEDIC	Pediatric CPR and First Aid for Children, Infants, and Adults	Basic	6
SA-360	Planning Section	Advanced	8
SA-151	Emergency Assistance in Disaster Operations	Basic	8
SA-270	Volunteer Management	Intermediate	8
SA-330	Liaison Officer	Advanced	8
MEDIC	PediatricPlus CPR AED & First Aid for Children, Infants & Adults	Basic	6
DSCLS-206A	Psychological First Aid: Helping Others in Times of Stress	Basic	4
ICISF	Advanced Group Crisis Intervention	Advanced	14
ICISF	Group Crisis Intervention	Intermediate	13
ICISF	Pastoral Crisis Intervention	Intermediate	13
ICISF	Suicide Prevention Intervention & Postvention	Intermediate	14
MEDIC	BasicPlus (CPR, AED, and First Aid for Adults)	Basic	6
MEDIC	CarePlus CPR & AED for Adults, Children & Infants	Basic	
NRAEF	ServSafe® Manager	Advanced	16
POL	Volunteer Reception Center	Basic	8
SA-160	Preparing Together	Basic	4
ICISF	Grief Following Trauma	Intermediate	14
SA-130	Community And Government	Basic	4
SA-121	Ministry of Presence	Basic	4
ICISF	Compassion Fatigue	Advanced	14
ICISF	Stress Management for the Trauma Service Provider	Basic	
ICISF	Pastoral Crisis Intervention II	Basic	13
HFFR	Hydration For First Responders/Fire Ground Basic	Basic	8
SA-CEN	Disaster Operations CENTRAL	Advanced	8

SPFA TTT	Spiritual and Psychological First Aid Train The Trainer	Advanced	18
HFG	Hydration_Fire Ground	Basic	8
SRTC	Strategic Response to Crisis	Intermediate	14
SA-133	Liaison 1: Understanding Emergency Management & Whole Community	Basic	8
USCSFH	Safe From Harm	Basic	4
SFH.1	Safe From Harm - Level 1	Basic	2
SFH.EAST	KeepSAfe	Basic	4
SA-CEN	Disaster Case Management In Long Term Recovery	Basic	8
SA-380	Logistics	Advanced	8
EOFESC	Essentials of Emotional and Spiritual Care	Basic	8
NRAEF	ServSafe® Handler (5th Edition)	Basic	4
ES34-TTT	Trainer - Emotional and Spiritual Care in Disasters	Advanced	16
SFH.3	Safe From Harm - Level 3	Basic	6
SA-100.B	Introduction to The Salvation Army Emergency Disaster Services	Basic	4
SA-320.TTT	Emotional and Spiritual Care in Disaster Operations - Train the Trainer Version	Advanced	16
SA-IES-001	PREPARE	Advanced	36
SA-IES-002	International Deployment	Intermediate	8
SA-150.C	Disaster Food Service & Canteen Operations	Basic	8
SA46	Suicide Awareness: An Introduction for Crisis Responders	Advanced	8
A2	Right Place, Right Stuff, Right Time: Resource Management	Basic	2
A3	Roadmap: Service Delivery Planning for Disaster Events	Basic	2
A4	Partnerships: The Good, The Bad & The Ugly	Basic	2
B1	Theological Foundations for Ministering to Survivors in Crisis - Part 1	Intermediate	2
B2	Theological Foundations for Ministering to Survivors in Crisis - Part 2	Intermediate	2
ICISF	CISM Application with Children	Advanced	14
SA-110.B	Public Information 1: The First 24 Hours	Basic	8
SA-310.B	Public Information 2: The Public Information Officer	Advanced	8
NRAEF	ServSafe® Food Handler (6th Edition)	Basic	4
SA-370.B	Finance and Administration	Advanced	8
ICISF	Assisting Individuals in Crisis	Advanced	13
NCBH	Mental Health First Aid - Adult	Basic	8
NCBH	Mental Health First Aid - Youth	Basic	8

SA-122	Emotional & Spiritual Care: The ESC Specialist	Basic	8
	Operating Utility Terrain Vehicles (UTV) In A Disaster Response	Basic	3
SA-390	Operations (A)	Advanced	8
FLC	Forklift Certification	Advanced	4
SMC	Disaster Shelter Operation	Basic	8
FS&CO TTT	Food Service & Canteen Ops TTT	Advanced	6
SUI	Understanding Suicide: Effective Tools for Prevention, Intervention and Survivor Support	Advanced	14
ICISF	Building Skills for Crisis Intervention Teams	Basic	13
DPG	Disaster Policy Group	Advanced	8
UTV	UTV (Utility-Terrain Vehicle) Introduction and Driver's Safety	Advanced	4
SA-390.B	Operations	Advanced	8
WORKSHOP	Alabama Regional Workshop	Basic	
WORKSHOP	Mississippi Regional Workshop	Basic	
WORKSHOP	Louisiana Regional Workshop	Basic	
SA-410	Leadership and Supervision In ICS	Advanced	8
SA-340.B	Safety	Advanced	8
OSHA-GEN	General Industry Procedures	Advanced	16
SKYWARN	Skywarn Spotter	Basic	2
G-288	Volunteer and Donations Management	Advanced	16
LCR	Local Community Response	Basic	4
SA-EAS	Applications of Emotional and Spiritual Care	Advanced	16
BLS	Basic Life Support	Advanced	8
ICISF	Assisting Individuals in Crisis Approved Instructor Program	Advanced	17
ICISF	Emotional & Spiritual Care in Disaster Operations	Basic	14
ICISF	Strategic Response to Crisis	Advanced	14
WORKSHOP	NSC Canteen Workshop	Basic	
WORKSHOP	TEX--Incident Command System Workshop	Advanced	8
GCHR	General Class Ham Radio Course	Intermediate	24
TCHR	Technician Class Ham Radio Course	Intermediate	24
SA-CEN	Stress, Compassion Fatigue & Resilience	Advanced	14
WORKSHOP	AOK--Incident Command System Workshop	Advanced	8
ATV	ATV (All - Terrain Vehicle) Introduction and Driver's Safety	Intermediate	4

RCCR	Role of Chaplain in Crisis Response	Intermediate	2
370.B	Planning Section-RETIRED	Advanced	8
SA 170	All Hazards Facility Preparedness Planning	Intermediate	8
SA 360.B	Planning	Advanced	8
SA 149	Cleaning, Sanitizing & Field Kitchens	Basic	4
ICISF	Spiritual aand Psychological First Aid	Intermediate	16
SA 210	Imaging and Interviewing: Media in Disasters	Intermediate	8
FEMA	Religious and Cultural Literacy and Competency in Disaster	Intermediate	8
CFR	Chaplaincy with First Responders	Intermediate	2
DCM	Disaster Case Management	Intermediate	12
SA-321	Disaster Chaplaincy Skills (Advanced)	Intermediate	8
APRS	Automatic Position Reporting System	Basic	1
AUXC	Illinois Introduction to AUXCOMM	Basic	4
WORKSHOP	TEX-Home Preparedness	Basic	3
CIDP	Critical Incident Desensitization Protocols	Advanced	8
SA-125	Compassion Resilience: A Toolkit for Preventing Burnout in Work and Ministry	Basic	4
SA-CEN	Salvation Army Bloodborne Pathogens	Basic	
SRN	SATERN - RADIO NETWORK	Basic	
SA-CEN	Forklift Certification	Basic	
MEDIC	HSI Adult First Aid CPR AED	Basic	7
MEDIC	HSI-Pediatric First Aid CPR AED	Basic	6
SA-SOU	TX Volunteer Preparedness Workshop	Basic	3
SA-SOU	TX Food Service Workshop	Basic	3
PFA	Psychological First Aid (PFA)	Basic	6
SFA	Stress First Aid (SFA)	Basic	2
DESC	De-escalation	Basic	2
FEMA-PER404	FEMA-Logistics & Supply Chain Resilience in Disasters	Basic	16
NDPTC-AWR-362	NDPTC - Flooding Hazards: Science and Preparedness	Basic	
CEN-SMCERT	CEN - Sandbagging Machine Certification	Basic	
SA-421	Train the Trainer: Creating a Culture of Dignity	Advanced	16
ARC-FA	ARC FA- American Red Cross Adult & Pediatric First Aid/CPR/AED	Basic	
AUXCOM-TRN	Auxiliary Communications "Trainee" Course	Basic	20

AUXCOM-CERT	AUXCOM Task Book Certification	Basic	
WEM-ICS/EOC	WEM-ICS/EOC Interface	Basic	
IS-2200	FEMA - IS-2200	Basic	
WA	WA State Food Handlers Certification	Basic	1
SA-CEN	ICISF - Critical Incident Management Certification of Knowledge Exam	Basic	
CCONCEPTS	Core Concepts for preventing burnout, vicarious trauma and compassion fatigue	Basic	3
IS-905	FEMA - IS-905 Responding to an active shooter	Basic	
MHFA	Adult Mental Health First Aid	Intermediate	8
SFH-3C.IS	Safe From Harm Level: 3C EDS	Basic	2
SFH-1.IS	Safe from Harm Level 1: Volunteers	Basic	2
SFH-2.IS	Safe from Harm Level 2: Employees	Basic	2
SFH-3E.IS	Safe From Harm Level 3E: ARC	Basic	2
SFH-4R.IS	Safe from Harm Level 4 Renewal: Leadership	Basic	2
SFH-4	Safe from Harm Level 4: Leadership	Basic	4
SFH-5D&5E	Safe from Harm Level 5D & 5E: Cadet Advanced Training	Basic	4
AHA-HS	Heartsaver First Aid CPR AED	Basic	4
AS	Active Shooter	Basic	3
SA - AS	Active Shooter	Basic	3
MEDIC	HSI CPR and AED	Intermediate	4
HSI	First Aid	Advanced	6
HSI	Basic Life Support CPR	Basic	
SA-310.C	The Public Information Officer	Intermediate	
CERTUS	Texas Food Handler	Basic	
HAM	Ham Radio Technician	Basic	8
SA-100.IS	Introduction to Emergency Disaster Services	Basic	4
SA-NHQ1.IS	Introduction to Emergency Management	Basic	2
SA-NHQ2.IS	Mass Feeding Essentials	Basic	2
SA-NHQ3.IS	Serving Diverse Economic, Ethnic, and Religious Communities	Basic	2
SA-NHQ4.IS	How The Salvation Army Responds to Disasters: A Partner's Orientation	Basic	2
SA-NHQ5.IS	Protecting Your Nonprofit from Disaster Events	Basic	2
SA-NHQ6.IS	Preparing Your Congregation for Disasters	Basic	2
SA-NHQ7.IS	Long-Term Disaster Recovery: Supporting Communities and Individuals	Basic	2

SA-NHQ8.IS	Overview of Incident Command System (ICS) and The Salvation Army	Basic	
SA-NHQ9.IS	How to Engage Tribal Populations in Disaster Response	Basic	2
FODO	Forklift Operations in Disaster Services	Basic	2
360	Learn2Serv Texas Food Manager	Basic	14

Individual Crisis Intervention and Peer Support

Description

This course teaches participants the fundamentals of a specific protocol for individual intervention. The audience for this class includes emergency services, military, and business / industrial peer support personnel without formal training in mental health, as well as mental health professionals, who desire to increase their knowledge of individual crisis intervention techniques.

Primary Audience

Anyone who desires to increase their knowledge of individual (one-on-one) crisis intervention techniques in the fields of Emotional and Spiritual Care, Disaster Response, Business & Industry, Crisis Intervention, Employee Assistance, Healthcare, Mental Health, and Traumatic Stress.

Prerequisites

Course Length

13 Hours

Advanced Group Crisis Intervention

Description

Designed to provide participants with the latest information on critical incident stress management techniques and post-trauma syndromes, the Advanced Group Crisis Intervention course builds upon principles and concepts introduced in the Group Crisis Intervention course. Participants will be introduced to intervention strategies and advanced defusing and debriefing techniques specifically designed to assist those exposed to traumatic situations.

Primary Audience

Emotional and spiritual care specialists, mental health professionals, and others already trained in the critical incident stress debriefing format. This course requires previous training and experience.

Prerequisites

Group Crisis Intervention

Course Length

14 Hours

Group Crisis Intervention

Description

Designed to present the core elements of a comprehensive, systematic and multi-component crisis intervention curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically demobilizations, defusings and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services and referrals when necessary will also be discussed.

Primary Audience

This course is designed for anyone in the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and

Traumatic Stress.

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Pastoral Crisis Intervention

Description
Pastoral crisis intervention represents a powerful addition to traditional community and organizational psychological support resources. This two-day course assists participants in learning how pastoral interventions and traditional psychological crisis interventions may be effectively integrated.

Primary Audience
Emotional and Spiritual Care Officers, chaplains, pastoral counselors, mental health professionals, ministers, and anyone interested in the use of faith-based resources in healing should find this course of interest

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Suicide Prevention Intervention & Postvention

Description
Why do people kill themselves? How do I ask someone if they are feeling suicidal? What do I do if they say they ARE suicidal? How do I deal with the strong emotions suicide generates? This course will provide answers for these and other questions many of crisis interventionists have about suicide. It will provide participants with basic information about suicide as well as help participants develop practical skills for prevention, intervention and postvention. Small group role plays will allow participants to apply the suggested techniques as they are learned.

Primary Audience
This course is open to anyone who wishes to learn more about intervening across the suicide spectrum. Professionals from the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress may all benefit.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Grief Following Trauma

Description
This Course Is Designed To Help People Develop A Basic Understanding Of How To Help Grieving People Following Trauma. Course Content Includes How To Identify Characteristics Of Trauma And Traumatic Events, The Normalcy Of

Traumatic Grief Reactions, Learn Helpful Death Notification And Body Identification Techniques, Become Skilled At Identifying Warning Signs Of Complications, And Learn The Importance Of Early Interventions And Support Utilizing The Safer-r Model. Participants Will Increase Their Knowledge Of How Trauma Impacts The Grief Process And Will Gain Skills For Evaluating And Supporting Persons Who Have Experienced Traumatic Loss. Upon Completion, Participants Will Be Able To: Identify Types Of Traumatic Events And The Characteristics Of Trauma And Grief; Describe Normal Responses To Trauma And Normal Grief Responses; Describe Factors That May Complicate The Traumatic Grief Process; Learn Practical And Effective Methods Of Death Notification And Preparation For Body Identification; Identify The Primary Needs Of People Experiencing Grief Following Trauma; Outline Techniques For Supporting People Grieving A Trauma; And Self-care Assessment And Techniques.

Primary Audience
Targeted participants will be trained clergy, chaplains, mental health professionals, and CISM trained crisis responders who work with people who experience grief and loss following a traumatic event.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Compassion Fatigue

Description
This workshop involves hands on solutions which can make a dramatic difference in the professional and private lives of those working with and around trauma. It is an intensive learning experience relating to all aspects of the care giver's life and the critical work they are being asked to do. It impacts the emotional, psychological, physical, social and spiritual well being of the individual. It offers an understanding of how these areas are affected by the work they are doing and tools to prevent and treat any negative effects of this critical work.

Primary Audience

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Stress Management for the Trauma Service Provider

Description
This important course is for all who work with traumatized people. Explore the â€œStress Continuum,â€• the levels of stress including eustress (i.e., beneficial, motivating stress), traumatic stress, burnout, countertransference, compassion fatigue or secondary PTSD, and vicarious traumatization which may occur as a result of helping others. A discussion of coping strategies for those who work with traumatized children will also be offered. Individual self-report exercises and an experiential group support session will assist the participating trauma provider in assessing their own level of stress through sharing personal experiences with others. Stress management self care techniques will be presented, experienced and discussed.

Primary Audience
This course is appropriate for all mental health professionals, emergency services personnel, and peer counselors.

Prerequisites
Group Crisis Intervention

Course Length
Hours

Pastoral Crisis Intervention II

Description
This course builds on the foundations of ICISF's Pastoral Crisis Intervention class. More specific advanced concepts and specific field applications where pastoral crisis intervention is applied will be covered.
Confirmation of full attendance in ICISF'S course Pastoral Crisis Intervention is a prerequisite to attend this class. A copy of your certificate for ICISF's Pastoral Crisis Intervention class indicating full attendance (13 Contact Hours) must be submitted with all fax and mail registrations. If registering on-line, upon completion of the registration, a copy of your registration confirmation along with a copy of your certificate for ICISFs Pastoral Crisis Intervention class indicating full attendance (13 Contact Hours) must be mailed to ICISF prior to the class start date. If registering and attending Pastoral Crisis Intervention and Pastoral Crisis Intervention II at same conference there is no need to send in confirmation of prerequisite.

Primary Audience

Prerequisites
Pastoral Crisis Intervention

Course Length
13 Hours

Strategic Response to Crisis

Description
Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances.

Primary Audience

Prerequisites

Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
14 Hours

Trainer - Emotional and Spiritual Care in Disasters

Description
This advanced level ICISF train-the-trainer course trains participants to instruct the Emotional and Spiritual Care (ESC) in Disasters course. The ESC course is designed to enhance participants' emotional and spiritual care sklls to better meet the disaster-related needs of disaster responders and disaster affected families and individuals within disaster operations. This course builds on the crisis intervention principles taught in the Critical Incident Stress Management (CISM) core courses to effectively integrate these principles within ESC teams for appropriate care throughout the disaster continuum from the immediate to long-term recovery process.

Primary Audience
Participants must have completed ICISF's Approved Instructor Candidate Program to teach this curriculum to others. Continuing education through ICISF is required to maintain your instructor status.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
16 Hours

CISM Application with Children

Description
Traumatic events involving children disturb and confuse both the children involved and the adult responders. Our children deserve the opportunity to heal from the frightening complications of childhood trauma. This course explores the developmental considerations and children's trauma response from infancy through adolescence. Preventive, intervention and recovery strategies will assist the adult responding to traumatized children. This course will provide a venue for adults to gain comfort in their capability to assist traumatized children through a discussion of crisis management principles and the necessary modifications for children. Self-care for adult caregivers who recognize the need to heal our children is emphasized. Adults working with traumatized children must deal with their feelings of inadequacy as they seek to assist a child in crisis. Most adults do not feel prepared to deal with the intense reactions of children.

Primary Audience
Parents, caregivers, educators, crisis management professionals and emergency service CISM peer team members can benefit from the preventive and intervention guidelines and practical crisis management strategies offered in this course.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
14 Hours

Assisting Individuals in Crisis

Description
This course, previously known as Individual Crisis Intervention and Peer Support, teaches participants the fundamentals of crisis intervention. Sometimes called â€œemotional first aid," crisis Intervention is NOT psychotherapy; rather, it is a specialized, emergency mental health practice which requires specialized training. Participants will learn about psychological crisis and psychological crisis intervention; the resistance, resiliency, recovery continuum; basic crisis communication techniques; and the SAFER-Revised model.

Primary Audience
Emotional and spiritual care specialists, mental health professionals, and others who work one-to-one with individuals in crisis.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
13 Hours

Building Skills for Crisis Intervention Teams

Description
After learning the CISM techniques it is important to get the experience in using and maintaining the skills necessary to do quality interventions. ThisÂ course has been designed to provide participants with direct application and practice of skills of crisis intervention techniques. TheÂ course emphasizes a broadening of the knowledge base concerning critical incident stress management interventions as well as the practice of each application. Participants will learn some training techniques and activities that they might use to assist their teams in additional skill building.

Primary Audience
Emotional and Spiritual Care Officers, Disaster workers who are already trained in the critical incident stress debriefing format, chaplains, mental health professionals, EAP, human resources and public safety personnel, emergency medical services providers, firefighters, physicians, police officers, nurses, dispatchers and airline personnel. It will also be useful for those working extensively with traumatized victims for various walks of life.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
13 Hours

Assisting Individuals in Crisis Approved Instructor Program

Description
Train the Trainer Course to train to teach Assisting Individuals in Crisis.

Primary Audience

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
17 Hours

Emotional & Spiritual Care in Disaster Operations

Description
The purpose of this advanced level course is to enhance the skills of clergy, chaplains, mental health professionals, and trained crisis responders to provide effective emotional and spiritual care (ESC) to meet the disaster-related needs of disaster responders and disaster affected families and individuals within disaster operations. This course builds on the crisis intervention principles taught in the Critical Incident Stress Management (CISM) core courses to effectively integrate these principles within ESC teams for appropriate care throughout the disaster continuum from the immediate to long-term recovery process. This course examines the unique ministry The Salvation Army offers during a disaster event and identifies appropriate spiritual care support techniques for traumatized disaster survivor.

Primary Audience

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
14 Hours

Strategic Response to Crisis

Description
Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances. This course requires previous training and experience. ICISFâ€™s â€œGroup Crisis Interventionâ€• and â€œAssisting Individuals in Crisisâ€• (formerly Individual Crisis Intervention and Peer Support) should be viewed as prerequisites.

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
14 Hours

Spiritual aand Psychological First Aid

Description

This two-day course endeavors to build helping skills and a better understanding of the unique role of the crisis responder and trains participants in the fundamental principles of spiritual and psychological first aid (SPFA). Care provided in SPFA may be defined as practical, compassionate, supportive presence designed to mitigate acute distress, assess needs, provide essential supportive care, and link with other support systems as needed for ongoing spiritual, emotional, and mental health care.

Primary Audience
This course is designed for anyone who wants to enhance their skills in providing SPFA to survivors of loss, disaster, emergency, trauma, and crisis setting. This course is especially helpful for individuals who serve as emotional and spiritual care givers on a disaster operation.

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
16 Hours

Pediatric CPR and First Aid for Children, Infants, and Adults

Description

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
6 Hours

PediatricPlus CPR AED & First Aid for Children, Infants & Adults

Description

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
6 Hours

BasicPlus (CPR, AED, and First Aid for Adults)

Description
The MEDIC First Aid BasicPlus course is an adult CPR, AED, and first aid core training program designed specifically for the occupational first aid provider. This extremely flexible program will help employers meet OSHA and other federal and

state regulatory requirements for training employees how to respond and care for medical emergencies at work. Additional supplements can be added to this core course for topics such as: Child/Infant CPR and AED Supplement; Bloodborne Pathogens in the Workplace; and Oxygen First Aid for Emergencies.

Primary Audience
This course is open to anyone who wishes to learn basic first aid, CPR, and the proper application of an AED.

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
6 Hours

CarePlus CPR & AED for Adults, Children & Infants

Description
This course is a community-focused, comprehensive training program in adult, child, and infant emergency resuscitation for the lay rescuer. CarePlus CPR will teach students how to perform resuscitation for patients of all ages who are victims of sudden cardiac arrest, as well as those who have stopped breathing or are unresponsive or choking.

The Automated External Defibrillation (AED) supplement training is designed to teach the use of Automated External Defibrillators (AEDs) when responding to a person experiencing sudden cardiac arrest. Sudden cardiac arrest is one of the leading causes of death in occupational settings. A defibrillator is the only definitive treatment. AEDs are used prior to arrival of EMS and are an integral component of the Chain of Survival. The first few minutes of care are critical for someone experiencing sudden cardiac arrest.

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
Hours

HSI Adult First Aid CPR AED

Description
This course is designed for participants to gain or improve knowledge and skill proficiency in adult first aid, CPR AED for the adult, child and infant. Note: This class does not teach pediatric first aid.

Primary Audience
This course is designed for individuals who are not healthcare providers or professional rescuers who desire, or are occupationally required, to be trained and certified in adult first aid and/or CPR AED for the adult, child or infant.

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
7 Hours

HSI-Pediatric First Aid CPR AED

Description

The goal of the pediatric first aid and CPR AED training class is for participatns to gain or improve knowledge and skill proficiency in pediatric first aid and CPR AED for the adult, child and infant.

Primary Audience

Individuals who are not healthcare providers or professional rescuers who desire, or are occupationally required, to be trained and certified in pediatric first aid and CPR AED for the child, infant, and adult.

Prerequisites

Group Crisis Intervention, Assisting Individuals in Crisis

Course Length

6 Hours

HSI CPR and AED

Description

This course is designed to teach participants the skills to perform cardiopulmonary resuscitation (CPR) and how to use an AED. This course does not include first aid.

Primary Audience

Prerequisites

Group Crisis Intervention, Assisting Individuals in Crisis

Course Length

4 Hours

First Aid

Description

First Aid

Primary Audience

Prerequisites

Group Crisis Intervention, Assisting Individuals in Crisis

Course Length

6 Hours

Basic Life Support CPR

Description

CPR for Healthcare Providers

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
Hours

Foundations of Emotional and Spiritual Care

Description
This course is designed to provide a basic understanding of emotional and spiritual care within The Salvation Army's emergency disaster services program. The course provides participants with an overview of The Salvation Army's mission and the importance of the "Ministry of Presence", as a tool used in disaster work. Participants will be encouraged to seek other training to develop additional skills and a greater understanding of emotional and spiritual care.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
4 Hours

Incident Command System

Description
This course provides a general orientation to the Incident Command System (ICS), an organizational management tool used by The Salvation Army and many other disaster relief agencies, to command, control, and coordinate emergency operations. The course covers the nine core ICS functions and management principles. Participants will be asked to apply what they have learned, using ICS to coordinate a response operation to an expanding disaster incident and in a culminating table-top exercise. ICS is a prerequisite for all advanced level Salvation Army disaster training.

Primary Audience
All disaster workers assigned to a leadership or supervisory position within a Salvation Army disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Preparing Your Congregation for Disaster

Description
Designed for Christian leaders, this course is designed for churches and other faith-based organizations looking to start a disaster preparedness and response program. The course reviews key concepts in emergency management. It also examines the responsibility of faith-based organizations in preparing their members and facilities for an emergency and

how to effectively develop a disaster response plan to serve others.

Primary Audience
Christian faith leaders -- outside of The Salvation Army -- interested in preparing their church and congregation for a disaster.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Train the Trainer

Description
This course prepares participants to serve as certified trainers within The Salvation Army's Emergency Disaster Services (EDS) program. The course stresses effective teaching techniques for adult learners, covering key concepts including classroom set-up, short effective lecturing, group exercise facilitation, and effective questioning and feedback techniques. The course concludes with a practicum in which participants will be asked to 'practice teach' EDS course material.

Primary Audience
This course serves as a prerequisite for anyone seeking to become a certified Salvation Army disaster trainer. Perspective participants should consult with their divisional disaster department for approval to attend and qualify as an EDS trainer. Trainers are not permitted to instruct courses which they have not already successfully taken and passed.

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services

Course Length
16 Hours

Disaster Social Services

Description
This course is designed for supervisors working within the disaster social services function. The course will examine the role of disaster social services within a disaster operation, including its position within the Incident Command System (ICS) and connections with other disaster relief providers in the larger sequence of service delivery. Participants will learn five essential steps to setting up a disaster social services program and apply that knowledge in a table-top exercise that simulates setting up a Salvation Army Disaster Assistance Center (DAC). The course will conclude with an introduction to long-term recovery and an exercise that simulates participation in a long-term recovery / unmet needs committee.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Emergency Assistance in Disaster Operations

Course Length
8 Hours

Planning Section

Description
This course has been developed to provide advanced level training for those interested in serving in the Salvation Army's Planning Section within the Incident Command System. The course provides participants with an in-depth look at the role of the Planning Chief and the intricacies of the roles and responsibilities of the Planning Section participants will also be taught how to use the various tools and forms associated with this role.

Primary Audience
Experienced disaster workers interested in working in the Planning section.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Emergency Assistance in Disaster Operations

Description
This introductory disaster social services course is designed to train participants to serve as casework specialists on a Salvation Army disaster relief operation. The course will cover the basics of casework, covering practical skills such as interviewing clients, completing registration forms, and determining eligibility for assistance. The course culminates in a role-playing exercise where participants will play the roles of caseworkers and clients meeting within a disaster assistance center.

Primary Audience
Disaster and social services workers interested in serving as a casework specialist on a disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Volunteer Management

Description
This course will train participants to serve as a Salvation Army volunteer coordinator within the Finance and Administration function during a disaster relief operation. It also looks at critical issues in volunteer management, such as how to effectively coordinate spontaneous volunteers.

Primary Audience
Disaster workers interested in serving in the Finance & Administration function as a Volunteer Coordinator.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Liaison Officer

Description
This course prepares participants to serve as a Liaison Officer within the Liaison function of the Incident Command System. Participants will learn how to interact with government and voluntary partners and examine the role of an Emergency Operations Center during a disaster.

Primary Audience
Disaster workers interested in serving in the Liaison function.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Preparing Together

Description
A Preparedness Initiative for Seniors and People With Disabilities.
Preparing Together is a volunteer driven initiative designed to assist senior citizens and people with disabilities in developing a personalized disaster preparedness plan. The course covers specific issues and preparedness needs related to both seniors and those with disabilities and cultivates volunteers to reach out to vulnerable populations through church groups, service clubs and community groups. click here for more information

Primary Audience
Anyone interested in helping seniors or people with special needs prepare for an emergency, including faith and community leaders with the capacity to mobilize volunteers.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
4 Hours

Community And Government

Description
This course will give the participant basic information about how The Salvation Army interfaces with government, community, and faith-based organizations. Information and tools to improve communication and collaborative skills will be provided to encourage and enhance working with partners.

Primary Audience
This course is designed for new disaster workers and introduces the fundamentals of emergency management. Anyone interested in a better understanding of how emergency management works within the United States should take this course. This course is also an essential starting point for anyone in interested in serving as a Liaison Officer on a Salvation Army

disaster operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
4 Hours

Ministry of Presence

Description
The Salvation Army disaster service is more than just physical care; it also emotional and spiritual support. This course will explore appropriate emotional and spiritual care from its most basic level of "just being there" to the deeper aspects of pastoral counseling and referral. This is a highly interactive course that will both challenge and help participants to care for both others and themselves during a disaster deployment.

Primary Audience
This course is designed for new disaster workers who are interested in understanding the basic principles of responsible and appropriate emotional and spiritual care on disaster operations. The target audience includes anyone who is interested in emotional and spiritual and is not limited to clergy.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
4 Hours

Liaison 1: Understanding Emergency Management & Whole Community

Description
This course provides an overview of emergency management in the United States, examining how The Salvation Army works together with other disaster relief providers, such as the Federal Emergency Management Agency (FEMA) and National Voluntary Organizations Active in Disaster (VOAD). The course will explore how all disasters are fundamentally local events, the federal disaster declaration process, the role of an emergency operations center (EOC), and the advantages of a 'whole community' approach to the emergency management planning process.

Primary Audience
New disaster workers who wish to understand the basics of emergency management and local Salvation Army officers and liaisons who will be interacting with government agencies and VOADs.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Safe From Harm - Level 1

Description
Safe From Harm (SFH) is a comprehensive program, complete with model guidelines, designed to assist The Salvation

Army's corps and social service institutions in their efforts to protect children and vulnerable adults from abuse.

Primary Audience
Volunteers working with children/youth.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
2 Hours

KeepSAfe

Description
KeepSAfe is The Salvation Army USA Eastern Territoryâ€™s program to protect children and vulnerable adults from abuse. The protection and safety of children and vulnerable adults is a priority for The Salvation Army and this course will appropriate interaction and reporting techniques.

Primary Audience
All Salvation Army disaster workers; KeepSAfe is requirement for disaster credentialling.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
4 Hours

Logistics

Description
The backbone of any disaster operation, the Logistics function is all about getting the right resources to the right place, at the right time, in the right quantity, at the right cost. This advanced course will cover all the essentials of the Logistics function, including the role and responsibilities of the Logistics Chief; resource acquisition; supply, facility, vehicle and technology management; in-kind donations management; and warehouse operations.

Primary Audience
This advanced course is designed for experienced disaster workers who will be serving in the Logistics section during a Salvation Army disaster relief operation or as a Logistics Chief on an Incident Management Team (IMT).

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Essentials of Emotional and Spiritual Care

Description
Over the past few year, there has been an increase in the focus on emotional and spiritual care. Within that realm, psychological first aid has been a primary focus of many organizations looking to provide care to disaster survivors and

volunteers, alike. ï¿½Essentialsï¿½ is a hands-on, tool driven course which will give every volunteer an understanding of how and why we provide emotional and spiritual care.

Primary Audience
This course should be taken by any officer, volunteer or staff interested in providing care to those we work with. The information and skill development is imperative for those looking to acquire skills and tools to provide a basic level of care. It can also be a great source of knowledge for any volunteer, as the material develops a clear understanding of the heart of disaster services ministry.

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Safe From Harm - Level 3

Description
Safe From Harm (SFH) is a comprehensive program, complete with model guidelines, designed to assist The Salvation Army's corps and social service institutions in their efforts to implement The Salvation Army's National Policy Statement on Sexual Abuse of Children. Safe From Harm is a "how to" manual for implementing the policy that has implications for nearly every area of The Salvation Army's corps and social service operations.

Primary Audience
Supervisors (including all officers) of personnel working with children/youth.

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
6 Hours

Introduction to The Salvation Army Emergency Disaster Services

Description
The gateway course to The Salvation Armyâ€™s disaster training program, Introduction to The Salvation Army Emergency Disaster Services, is required for all disaster workers. The course offers an overview of The Salvation Army's mission, the services it provides during a disaster, and prepares participants for their first disaster assignment, describing everything from packing to travel to self-care. This course is available in both a classroom and an online self-study version and is a prerequisite for most other Salvation Army disaster training courses.

Primary Audience
New disaster workers just beginning their association with The Salvation Army.

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
4 Hours

Emotional and Spiritual Care in Disaster Operations - Train the Trainer Version

Description

This course trains participants to teach The Salvation Army's Emotional and Spiritual Care in Disaster Operations course, within the National Disaster Training program (NDTP). It teaches how to effectively integrate Critical Incident Stress Management (CISM) principles. It also provides effective teaching techniques and ways to facilitate an effective learning environment.

Primary Audience

Participants will be trained clergy, chaplains, mental health professionals, and CISM trained crisis responders who desire to teach ESC.

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Incident Command System,
Emotional and Spiritual Care in Disaster Operations

Course Length

16 Hours

Disaster Food Service & Canteen Operations

Description

During a disaster, the first gesture of comfort The Salvation Army offers is often a cold drink and a hot meal from one of its mobile feeding units. The Disaster Food Service & Canteen Operations course is designed as the starting point for any disaster worker who wishes to be a part of disaster food service operations. Participants who complete the course will learn about the different types of Salvation Army food service equipment, the essentials of building a food service team, canteen operations and maintenance, and the basics of menu planning.

Primary Audience

This course is designed to introduce participants to the fundamentals of disaster food service operations. Anyone interested in food service delivery or serving on a Salvation Army canteen should take this course. Any version of ServSafeÂ® Handlers acts as a prerequisites.

Prerequisites

Introduction to The Salvation Army Emergency Disaster Services, ServSafe® Handler (5th
Edition)

Course Length

8 Hours

Public Information 1: The First 24 Hours

Description

This course is designed to introduce participants to the essentials of the public information function on local disaster events. Disasters generate intense interest from the media, the general public, our donors, and our volunteers. Disseminating accurate information - particularly in the first 24-hours after an incident - is essential. This course will cover the basics of good public information practices and discuss strategies for developing positive media relationships.

Primary Audience

This course is designed for local Salvation Army leaders and public relations professionals who will serves as spokespersons

during a disaster and work with media.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Public Information 2: The Public Information Officer

Description
This course is designed for experienced communications professionals, who have master based public information skills, and who are ready to serve as a Public Information Officer (PIO) on large disaster operations. Participants will learn how to establish, staff, and manage a Public Information team on a large disaster operation, support disaster-related communications in preparedness, response, recovery and mitigation phases of a disaster event and learn how to proactively address potentially negative public relations issues.

Primary Audience
This emergency disaster course is designed for communications professionals and Salvation Army officers who will serve as the Public Information Officer on a Salvation Army disaster relief operation

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Finance and Administration

Description
This course is designed to introduce participants to the Finance and Administration section as it pertains to the Incident Command System. Participants will learn how to interact with other members of the Incident Management Team and be introduced to the three major responsibilities of the F&A function (disaster worker management, statistics, and finances). Participants will explore the different policies and procedures regarding disaster worker deployments, general command administration and how to navigate the EDS Database.

Primary Audience
This advanced course is designed for experienced disaster workers and Salvation Army officers and employees who will be serving in the Finance and Administration section during a Salvation Army disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Emotional & Spiritual Care: The ESC Specialist

Description
Introduction to Emotional and Spiritual Care (ESC) is designed to train all Salvation Army disaster workers with the basic

skills necessary to offer emotional and spiritual care, as needed, to disaster survivors and first responders. Participants will explore how their cultural and religious practices may influence their responses to disaster survivors and first responders who have different cultural and religious beliefs. Participants will also review the most current research regarding the spiritual climate in the United States and will reflect on how to provide spiritual care for those individuals with different beliefs. Finally participants will be introduced to three approaches for offering emotional and spiritual care during a disaster: ministry of presence, ministry of listening, and the ministry of caring. Each approach is similar and yet different and take into account the comfort level of disaster workers as well as the needs of survivors and first responders.

Primary Audience
This course is designed for new disaster workers who are interested in understanding the basic principles of responsible and appropriate emotional and spiritual care on disaster operations. The target audience includes anyone who is interested in emotional and spiritual care and is not limited to clergy.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Operating Utility Terrain Vehicles (UTV) In A Disaster Response

Description
This hands on course is designed to introduce participants to The Salvation Army policies regarding the use of Utility Terrain Vehicles (UTVs) during a disaster operation. Safely operating these vehicles is of utmost importance and this course is required for anyone who may be called upon to drive a vehicle. Participants will be given guidelines regarding transporting UTVs, conducting pre-ride inspections, securing cargo, and carrying passengers. Most importantly, Safe and responsible driving will be covered in the course, including the required safety gear for the various types of UTVs. Participants are required to pass both a written and driving exam in order to operate these vehicles during a Salvation Army disaster response.

Primary Audience
Any disaster worker on The Salvation Army's Approved Drivers' list who will be assigned to operate a UTV on a disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
3 Hours

Operations (A)

Description
The Operations Section, whether small or large scale, is the heart of any disaster operation. All of the services provided by organizations in disaster relief are coordinated through the operations function within an incident command team.

This course will cover the critical components of coordinating an uninterrupted disaster operation from pre-incident preparedness through the post-incident demobilization

Primary Audience
This advanced course is designed for experienced disaster workers who will be serving in the Operations section during a Salvation Army disaster relief operation or as a Operations Chief on an Incident Management Team (IMT).

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Operations

Description
This course is designed to introduce participants to the Operations section as it pertains to the Incident Command and will prepare participants to serve in a leadership role within the Operations section on an Incident Management Team. It will cover the role and responsibilities of the Operations Chief, provide an overview of the subordinate positions found within the Operations section and will look at how service delivery â€“ from food service to disaster social services to bulk distribution -- is set-up, managed, coordinated, and demobilized through the Operations section.

Primary Audience
This advanced course is designed for experienced disaster workers and Salvation Army officers and employees who will be serving in the Operations section during a Salvation Army disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Leadership and Supervision In ICS

Description
This course is designed for individuals who will be operating as functional leads within the Incident Command System. Participants will explore the role and responsibilities of the supervisor during a disaster response. This includes, but is not limited to, clearly articulating job responsibilities, providing constructive feedback, adhering to Salvation Army policies and procedures, and providing conflict management solutions as it pertains to disaster deployments.

Primary Audience
This advanced course is designed for experience disaster workers who will be serving on an Incident Management Team or in a supervisory role. Participants should have at completed at least on ICS Position Course such as Operations, Logistics, Safety, Public Information Officer, or Finance and Administration.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Safety

Description
"Safety First" is a core consideration on any disaster relief operation and this course will examine the role and responsibilities of the Safety Officer on a Salvation Army Incident Management Team (IMT). The class will focus on hazard recognition, corrective action, and incident reporting with a special emphasis on the most common safety hazards on a Salvation Army Disaster relief operation.

Primary Audience
This advanced course is designed for experienced disaster workers who will be serving in the Safety section of a Salvation Army disaster relief operation or as a Safety Officer on an Incident Management Team (IMT). Ideally, participants will have experience in OSHA General Industry safety practices, ServSafeÂ® food handling procedures, and be certified in general first aid.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Planning Section-RETIRED

Description
This course trains experienced disaster workers who will deploy as the Planning Chief on a disaster operation. The course outlines the key responsibilities and tasks associated with the planning function.

Primary Audience
Anyone interested in the planning function and serving in the planning section on a disaster operation. Experienced disaster workers who have served as the chief in other ICS functional areas.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

All Hazards Facility Preparedness Planning

Description
This course is designed to explore how to make work spaces and places of worship safer. It takes participants through an assessment of their facility space and allows them to create an emergency operations plan.

Primary Audience
Anyone interested in making their work space or place of worship safer.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Planning

Description

This course has been developed to provide advanced level training for those interested in serving in the Salvation Army's Planning Section within the Incident Command System. The course provides participants with an in-depth look at the role of the Planning Chief and the intricacies of the roles and responsibilities of the Planning Section participants will also be taught how to use the various tools and forms associated with this role.

Primary Audience

Experienced disaster workers interested in working in the Planning section and who have previously served in another Incident Management Team position.

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length

8 Hours

Cleaning, Sanitizing & Field Kitchens

Description

Created in conjunction with our partners, Southern Baptist Disaster Relief, this course is designed to take an in depth look at what goes into cleaning and sanitizing cooking and serving equipment. It also looks at the design of field kitchens and how they are used on large disaster operations. This course is very hands on and includes cooking and cleaning demonstrations and practice.

Primary Audience

Any disaster worker who works in food service or is interested in working in food service.

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, ServSafe® Food Handler (6th Edition), Disaster Food Service & Canteen Operations

Course Length

4 Hours

Imaging and Interviewing: Media in Disasters

Description

Social media plays a strategic role in disaster response. Often, The Salvation Army can tell their story through Facebook and Twitter. How can these platforms be leveraged so that more people see what is happening in the impacted areas? This course is designed to look at the use of technology in disasters. Participants will look at the advantages and disadvantages of Facebook Live, drone usage, and how to interview disaster survivors and first responders to tell the story.

Primary Audience

This course is an advanced level course for those individuals who will be deployed within the Public Information Officer section during a disaster. This individual should have some background in public or media relations.

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Public Information 1: The First 24 Hours

Course Length
8 Hours

Compassion Resilience: A Toolkit for Preventing Burnout in Work and Ministry

Description
This class invites participates to recognize the signs and symptoms of compassion fatigue and burnout and how it impacts their work and personal life. More importantly, this course offers effective self-care strategies for promoting compassion resiliency.

Primary Audience
Anyone

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Public Information 1: The First 24 Hours

Course Length
4 Hours

Train the Trainer: Creating a Culture of Dignity

Description
This class is intended to certify individuals to teach the course Creating a Culture of Dignity.

Primary Audience
Approved personnel only.

Prerequisites
Creating a Culture of Dignity

Course Length
16 Hours

Safe From Harm Level: 3C EDS

Description
Emergency Disaster Services Safe from Harm is an online, independent study course intended for disaster workers who do not already hold a SFH credential or are recertifying an expired credential. Whereas this course meets the SFH credentialing requirements for EDS, it may not meet the SFH requirements for Officers and employees. This training is completed through the Litmos LMS. Progress is tracked and managed by THQ SFH. This certificate must be recertified every three years.

Primary Audience

Prerequisites

Creating a Culture of Dignity

Course Length
2 Hours

Safe from Harm Level 1: Volunteers

Description
Safe from Harm Level 1: Volunteers is an online, independent study course intended for volunteers (outside of EDS) who do not already hold a SFH credential or are recertifying an expired credential. Whereas this course meets the SFH credentialing requirements for EDS, it may not meet the SFH requirements for Officers and employees. This training is completed through the Litmos LMS. Progress is tracked and managed by THQ SFH. This certificate must be recertified every three years.

Primary Audience

Prerequisites
Creating a Culture of Dignity

Course Length
2 Hours

Safe from Harm Level 2: Employees

Description
Safe from Harm Level 2 is an online, independent study course intended for employees who do not already hold a SFH credential or are recertifying an expired credential. Whereas this course meets the SFH credentialing requirements for EDS and, it may not meet the SFH requirements for Officers and certain employees. This training is completed through the Litmos LMS. Progress is tracked and managed by THQ SFH. This certificate must be recertified every three years.

Primary Audience

Prerequisites
Creating a Culture of Dignity

Course Length
2 Hours

Safe From Harm Level 3E: ARC

Description
ARC Safe from Harm is an online, independent study course intended for ARC employees, Officers, and staff who do not already hold a SFH credential or are recertifying an expired credential. Whereas this course meets the SFH credentialing requirements for EDS, it may not meet the SFH requirements for Officers and employees. This training is completed through the Litmos LMS. Progress is tracked and managed by THQ SFH. This certificate must be recertified every three years.

Primary Audience

Prerequisites
Creating a Culture of Dignity

Course Length
2 Hours

Safe from Harm Level 4 Renewal: Leadership

Description
Safe from Harm Level 4 Renewal: Leadership is an online, independent study course intended for employees and Officers who serve in a role where they oversee personnel and need to renew their level 4 SFH training. Whereas this course meets the SFH credentialing requirements for EDS, it may not meet the SFH requirements for certain Officers and employees. This training is completed through the Litmos LMS. Progress is tracked and managed by THQ SFH. This certificate must be recertified every three years.

Primary Audience

Prerequisites
Creating a Culture of Dignity

Course Length
2 Hours

Safe from Harm Level 4: Leadership

Description
Safe from Harm Level 4: Leadership is an online, independent study course intended for employees and Officers who serve in a role where they oversee personnel. Whereas this course meets the SFH credentialing requirements for EDS, it may not meet the SFH requirements for certain Officers and employees. This training is completed live in the classroom by a certified SFH instructor.

Primary Audience

Prerequisites
Creating a Culture of Dignity

Course Length
4 Hours

Safe from Harm Level 5D & 5E: Cadet Advanced Training

Description
Safe from Harm Level 5D & 5E: Cadet Advanced Training is intended for Salvation Army Cadets. Whereas this course meets the SFH credentialing requirements for EDS, it may not meet the SFH requirements for Officers and employees. This training is completed through the Litmos LMS. Progress is tracked and managed by THQ SFH. This certificate must be recertified every three years.

Primary Audience

Prerequisites
Creating a Culture of Dignity

Course Length
4 Hours

The Public Information Officer

Description
The Public Information Officer is a course designed to teach participants about the roles and responsibilities of a PIO on a disaster deployment who works as part of the Incident Management Team.

Primary Audience

Prerequisites
Incident Command System

Course Length
Hours

Ham Radio Technician

Description
This course teaches individuals the basics of Ham Radio operations and prepares them for the Ham Rdio Technician's exam.

Primary Audience

Prerequisites
Incident Command System

Course Length
8 Hours

ServSafe® Manager

Description
This course teaches food service managers about the dangers of foodborne illness, how to prevent it, and the keys to food safety. The course also covers specifics on how to safely receive, store, prepare, cool, heat, and serve food, emphasizing active managerial control as a critical component in reducing the risk of a foodborne illness outbreak. To receive credit for this course, participants must pass an multiple choice examination, administered in accordance with national ServSafeÂ® standards.

Primary Audience
Supervisors of Operations, Safety, mobile canteens and kitchens, and others in food service management.

Prerequisites
Incident Command System

Course Length
16 Hours

ServSafe® Handler (5th Edition)

Description
This course introduces participants to the basics of safe food handling. The course explains how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and the importance good personal hygiene plays in limiting the spread of bacteria and other dangerous pathogens.

Primary Audience
All disaster workers involved in food service or preparation.

Prerequisites
Incident Command System

Course Length
4 Hours

ServSafe® Food Handler (6th Edition)

Description
This course introduces participants to the basics of safe food handling. The course explains how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and emphasizes the importance good personal hygiene plays in limiting the spread of dangerous pathogens.

Primary Audience
All disaster workers involved in food service or preparation.

Prerequisites
Incident Command System

Course Length
4 Hours

Heartsaver First Aid CPR AED

Description
The AHAâ€™s Heartsaver First Aid CPR AED course trains participants to provide first aid, CPR, and use an automated external defibrillator (AED) in a safe, timely, and effective manner. Reflects science and education from the American Heart Association Guidelines Update for CPR and Emergency Cardiovascular Care (ECC).

Primary Audience
The AHAâ€™s Heartsaver First Aid CPR AED Course is designed for anyone with little or no medical training who needs a course completion card for their job, regulatory (e.g., OSHA), or other requirements, or anyone who wants to be prepared for an emergency in any setting.

Prerequisites
Incident Command System

Course Length
4 Hours

Psychological First Aid: Helping Others in Times of Stress

Description
This basic level Disaster Services course consists of five separate segments and a self-review questionnaire which is completed after the training has been completed. The course provides a framework for understanding the factors that affect stress responses in disaster relief workers and the clients they serve. In addition, it provides practical suggestions about what you can say and do as you practice the principles of Psychological First Aid.

Primary Audience
Any potential disaster volunteers and members of local agencies interested in supporting the role of the Red Cross in the communityâ€™s actions in preparing for, responding to and recovering from emergencies and disasters.

Prerequisites
Incident Command System

Course Length
4 Hours

Volunteer and Donations Management

Description
This FEMA course is designed to provide participants with guidance on how to plan and prepare for spontaneous volunteers and unsolicited donations following a disaster. Best practices of how to manage volunteers and donations will be emphasized. This course can be used as an Elective Course for the FEMA Advanced Professional Series (APS).

Primary Audience
Individuals interested in having a better understanding of the management of spontaneous volunteers and/or unsolicited donations following a disaster.

Prerequisites
Incident Command System

Course Length
16 Hours

Religious and Cultural Literacy and Competency in Disaster

Description
Religious and cultural communities are key partners in building a culture of preparedness. Collaborating with these vital community members will allow emergency managers to access a multitude of local resources and ensure members of the whole community can contribute to disaster resilience efforts. This course provides emergency management professionals and faith and community leaders active in disaster with the religious literacy and competency tools needed to learn how to effectively engage religious and cultural groups and their leaders throughout the disaster lifecycle.

Primary Audience
Anyone interested in working with people on a disaster operation

Prerequisites
Incident Command System

Course Length
8 Hours

Individual Crisis Intervention and Peer Support

Description
This course teaches participants the fundamentals of a specific protocol for individual intervention. The audience for this class includes emergency services, military, and business / industrial peer support personnel without formal training in mental health, as well as mental health professionals, who desire to increase their knowledge of individual crisis intervention techniques.

Primary Audience
Anyone who desires to increase their knowledge of individual (one-on-one) crisis intervention techniques in the fields of Emotional and Spiritual Care, Disaster Response, Business & Industry, Crisis Intervention, Employee Assistance, Healthcare, Mental Health, and Traumatic Stress.

Prerequisites
Incident Command System

Course Length
13 Hours

Advanced Group Crisis Intervention

Description
Designed to provide participants with the latest information on critical incident stress management techniques and post-trauma syndromes, the Advanced Group Crisis Intervention course builds upon principles and concepts introduced in the Group Crisis Intervention course. Participants will be introduced to intervention strategies and advanced defusing and debriefing techniques specifically designed to assist those exposed to traumatic situations.

Primary Audience
Emotional and spiritual care specialists, mental health professionals, and others already trained in the critical incident stress debriefing format. This course requires previous training and experience.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Group Crisis Intervention

Description
Designed to present the core elements of a comprehensive, systematic and multi-component crisis intervention

curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically demobilizations, defusings and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services and referrals when necessary will also be discussed.

Primary Audience
This course is designed for anyone in the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Pastoral Crisis Intervention

Description
Pastoral crisis intervention represents a powerful addition to traditional community and organizational psychological support resources. This two-day course assists participants in learning how pastoral interventions and traditional psychological crisis interventions may be effectively integrated.

Primary Audience
Emotional and Spiritual Care Officers, chaplains, pastoral counselors, mental health professionals, ministers, and anyone interested in the use of faith-based resources in healing should find this course of interest

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Suicide Prevention Intervention & Postvention

Description
Why do people kill themselves? How do I ask someone if they are feeling suicidal? What do I do if they say they ARE suicidal? How do I deal with the strong emotions suicide generates? This course will provide answers for these and other questions many of crisis interventionists have about suicide. It will provide participants with basic information about suicide as well as help participants develop practical skills for prevention, intervention and postvention. Small group role plays will allow participants to apply the suggested techniques as they are learned.

Primary Audience
This course is open to anyone who wishes to learn more about intervening across the suicide spectrum. Professionals from the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress may all benefit.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Grief Following Trauma

Description
This Course Is Designed To Help People Develop A Basic Understanding Of How To Help Grieving People Following Trauma. Course Content Includes How To Identify Characteristics Of Trauma And Traumatic Events, The Normalcy Of Traumatic Grief Reactions, Learn Helpful Death Notification And Body Identification Techniques, Become Skilled At Identifying Warning Signs Of Complications, And Learn The Importance Of Early Interventions And Support Utilizing The Safer-r Model. Participants Will Increase Their Knowledge Of How Trauma Impacts The Grief Process And Will Gain Skills For Evaluating And Supporting Persons Who Have Experienced Traumatic Loss. Upon Completion, Participants Will Be Able To: Identify Types Of Traumatic Events And The Characteristics Of Trauma And Grief; Describe Normal Responses To Trauma And Normal Grief Responses; Describe Factors That May Complicate The Traumatic Grief Process; Learn Practical And Effective Methods Of Death Notification And Preparation For Body Identification; Identify The Primary Needs Of People Experiencing Grief Following Trauma; Outline Techniques For Supporting People Grieving A Trauma; And Self-care Assessment And Techniques.

Primary Audience
Targeted participants will be trained clergy, chaplains, mental health professionals, and CISM trained crisis responders who work with people who experience grief and loss following a traumatic event.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Compassion Fatigue

Description
This workshop involves hands on solutions which can make a dramatic difference in the professional and private lives of those working with and around trauma. It is an intensive learning experience relating to all aspects of the care giver's life and the critical work they are being asked to do. It impacts the emotional, psychological, physical, social and spiritual well being of the individual. It offers an understanding of how these areas are affected by the work they are doing and tools to prevent and treat any negative effects of this critical work.

Primary Audience

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Stress Management for the Trauma Service Provider

Description
This important course is for all who work with traumatized people. Explore the â€œStress Continuum,â€• the levels of

stress including eustress (i.e., beneficial, motivating stress), traumatic stress, burnout, countertransference, compassion fatigue or secondary PTSD, and vicarious traumatization which may occur as a result of helping others. A discussion of coping strategies for those who work with traumatized children will also be offered. Individual self-report exercises and an experiential group support session will assist the participating trauma provider in assessing their own level of stress through sharing personal experiences with others. Stress management self care techniques will be presented, experienced and discussed.

Primary Audience
This course is appropriate for all mental health professionals, emergency services personnel, and peer counselors.

Prerequisites
Group Crisis Intervention

Course Length
Hours

Pastoral Crisis Intervention II

Description
This course builds on the foundations of ICISF's Pastoral Crisis Intervention class. More specific advanced concepts and specific field applications where pastoral crisis intervention is applied will be covered.
Confirmation of full attendance in ICISF'S course Pastoral Crisis Intervention is a prerequisite to attend this class. A copy of your certificate for ICISF's Pastoral Crisis Intervention class indicating full attendance (13 Contact Hours) must be submitted with all fax and mail registrations. If registering on-line, upon completion of the registration, a copy of your registration confirmation along with a copy of your certificate for ICISFs Pastoral Crisis Intervention class indicating full attendance (13 Contact Hours) must be mailed to ICISF prior to the class start date. If registering and attending Pastoral Crisis Intervention and Pastoral Crisis Intervention II at same conference there is no need to send in confirmation of prerequisite.

Primary Audience

Prerequisites
Pastoral Crisis Intervention

Course Length
13 Hours

Strategic Response to Crisis

Description
Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances.

Primary Audience

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
14 Hours

Trainer - Emotional and Spiritual Care in Disasters

Description
This advanced level ICISF train-the-trainer course trains participants to instruct the Emotional and Spiritual Care (ESC) in Disasters course. The ESC course is designed to enhance participants' emotional and spiritual care sklls to better meet the disaster-related needs of disaster responders and disaster affected families and individuals within disaster operations. This course builds on the crisis intervention principles taught in the Critical Incident Stress Management (CISM) core courses to effectively integrate these principles within ESC teams for appropriate care throughout the disaster continuum from the immediate to long-term recovery process.

Primary Audience
Participants must have completed ICISF's Approved Instructor Candidate Program to teach this curriculum to others. Continuing education through ICISF is required to maintain your instructor status.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
16 Hours

CISM Application with Children

Description
Traumatic events involving children disturb and confuse both the children involved and the adult responders. Our children deserve the opportunity to heal from the frightening complications of childhood trauma. This course explores the developmental considerations and children's trauma response from infancy through adolescence. Preventive, intervention and recovery strategies will assist the adult responding to traumatized children. This course will provide a venue for adults to gain comfort in their capability to assist traumatized children through a discussion of crisis management principles and the necessary modifications for children. Self-care for adult caregivers who recognize the need to heal our children is emphasized. Adults working with traumatized children must deal with their feelings of inadequacy as they seek to assist a child in crisis. Most adults do not feel prepared to deal with the intense reactions of children.

Primary Audience
Parents, caregivers, educators, crisis management professionals and emergency service CISM peer team members can benefit from the preventive and intervention guidelines and practical crisis management strategies offered in this course.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
14 Hours

Assisting Individuals in Crisis

Description
This course, previously known as Individual Crisis Intervention and Peer Support, teaches participants the fundamentals of crisis intervention. Sometimes called â€œemotional first aid," crisis Intervention is NOT psychotherapy; rather, it is a specialized, emergency mental health practice which requires specialized training. Participants will learn about psychological crisis and psychological crisis intervention; the resistance, resiliency, recovery continuum; basic crisis communication techniques; and the SAFER-Revised model.

Primary Audience
Emotional and spiritual care specialists, mental health professionals, and others who work one-to-one with individuals in crisis.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
13 Hours

Building Skills for Crisis Intervention Teams

Description
After learning the CISM techniques it is important to get the experience in using and maintaining the skills necessary to do quality interventions. ThisÂ course has been designed to provide participants with direct application and practice of skills of crisis intervention techniques. TheÂ course emphasizes a broadening of the knowledge base concerning critical incident stress management interventions as well as the practice of each application. Participants will learn some training techniques and activities that they might use to assist their teams in additional skill building.

Primary Audience
Emotional and Spiritual Care Officers, Disaster workers who are already trained in the critical incident stress debriefing format, chaplains, mental health professionals, EAP, human resources and public safety personnel, emergency medical services providers, firefighters, physicians, police officers, nurses, dispatchers and airline personnel. It will also be useful for those working extensively with traumatized victims for various walks of life.

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
13 Hours

Assisting Individuals in Crisis Approved Instructor Program

Description
Train the Trainer Course to train to teach Assisting Individuals in Crisis.

Primary Audience

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
17 Hours

Emotional & Spiritual Care in Disaster Operations

Description
The purpose of this advanced level course is to enhance the skills of clergy, chaplains, mental health professionals, and trained crisis responders to provide effective emotional and spiritual care (ESC) to meet the disaster-related needs of disaster responders and disaster affected families and individuals within disaster operations. This course builds on the crisis intervention principles taught in the Critical Incident Stress Management (CISM) core courses to effectively integrate these principles within ESC teams for appropriate care throughout the disaster continuum from the immediate to long-term recovery process. This course examines the unique ministry The Salvation Army offers during a disaster event and identifies appropriate spiritual care support techniques for traumatized disaster survivor.

Primary Audience

Prerequisites
Group Crisis Intervention, Individual Crisis Intervention and Peer Support

Course Length
14 Hours

Strategic Response to Crisis

Description
Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances. This course requires previous training and experience. ICISFâ€™s â€œGroup Crisis Interventionâ€• and â€œAssisting Individuals in Crisisâ€• (formerly Individual Crisis Intervention and Peer Support) should be viewed as prerequisites.

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
14 Hours

Spiritual aand Psychological First Aid

Description
This two-day course endeavors to build helping skills and a better understanding of the unique role of the crisis responder and trains participants in the fundamental principles of spiritual and psychological first aid (SPFA). Care provided in SPFA may be defined as practical, compassionate, supportive presence designed to mitigate acute distress, assess needs, provide essential supportive care, and link with other support systems as needed for ongoing spiritual, emotional, and mental health care.

Primary Audience
This course is designed for anyone who wants to enhance their skills in providing SPFA to survivors of loss, disaster, emergency, trauma, and crisis setting. This course is especially helpful for individuals who serve as emotional and spiritual care givers on a disaster operation.

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
16 Hours

Volunteer Reception Center

Description
This workshop will prepare participants to effectively manage volunteers, including spontaneous unaffiliated volunteers, during a disaster or other emergency. The concept of Volunteer Reception Centers and their role in context of the overall response to an emergency will be introduced. The workshop will conclude with an exercise to allow participants to practice what they have learned in a realistic scenario.

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
8 Hours

Hydration For First Responders/Fire Ground Basic

Description
Cheif Craig Haigh, WMNI EDS Camp Little Pine Island Camp

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
8 Hours

Disaster Operations CENTRAL

Description
Overview of the Disaster Operations function and the various positions

Primary Audience
Seasoned personnel who might be Operations Chief or other coordinating position in the Operations section

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Spiritual and Psychological First Aid Train The Trainer

Description
Research validates that the help and support people receive in times of crisis matters. Providing effective emotional and spiritual care to individuals, families, and communities in difficult times is critical and can help promote resiliency. This two day course endeavors to build helping skills and a better understanding of the unique role of the crisis responder and trains participants in the fundamental principles of spiritual and psychological first aid (SPFA). Care provided in SPFA may be defined as a practical, compassionate and supportive presence designed to mitigate acute distress, assess needs, provide essential supportive care, and link with other support systems as needed for ongoing spiritual, emotional, and mental health care.

Primary Audience
This course is for those who are trained in SPFA and would like to be considered Train The Trainers in SPFA

Who Should Take This Course: Anyone interesting in ministering to people in crisis

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
18 Hours

Hydration_Fire Ground

Description
Hydration Rehab and Fire Ground procedures and protocol.

Primary Audience
canteen volunteers responding to fires

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
8 Hours

Safe From Harm

Description
Safe From Harm (SFH) is a comprehensive program, complete with model guidelines, designed to assist The Salvation Army's corps and social service institutions in their efforts to protect children and vulnerable adults from abuse.

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
4 Hours

Disaster Case Management In Long Term Recovery

Description
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Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
8 Hours

Suicide Awareness: An Introduction for Crisis Responders

Description
The ability to recognize and effectively intervene with suicidal individuals is one of the most challenging aspects of crisis intervention. This course is recommended for those without formal mental health training. The course is designed to increase awareness of suicide, and equip participants with information and basic skills to respond to a person considering suicide. Discussions, demonstrations, and scenarios will be used to facilitate learning. This is an introductory level course.

Primary Audience
This course should be taken by anyone who is responsible for responding to care for someone who is threatening suicide or who has attempted to commit suicide.

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
8 Hours

Forklift Certification

Description
This class outlines the guidelines for operating a Forklift in a Salvation Army facility.

Primary Audience
Anyone who desires to operate a forklift

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
4 Hours

Disaster Shelter Operation

Description
TSA Shelter Operations.

Primary Audience
Those who will be operating a Shelter.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm

Course Length
8 Hours

Food Service & Canteen Ops TTT

Description
Food Service/Canteen Ops Train the Trainer

Primary Audience

Prerequisites
Disaster Food Service & Canteen Operations, Incident Command System, Train the Trainer

Course Length
6 Hours

Understanding Suicide: Effective Tools for Prevention, Intervention and Survivor Support

Description
Developed for those who may be tasked to assist someone who is suicidal.

Primary Audience

Developed for those who may be tasked to assist someone who is suicidal.

Prerequisites
Disaster Food Service & Canteen Operations, Incident Command System, Train the Trainer

Course Length
14 Hours

Disaster Policy Group

Description
For those who serve or may serve on a Disaster Policy Group

Primary Audience
For those who serve or may serve on a Disaster Policy Group

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

UTV (Utility-Terrain Vehicle) Introduction and Driver's Safety

Description
The Utility-Terrain Vehicle (UTV) Introduction and Driver's Safety course provides a fast-paced, half-day, hands-on training session which includes pre-ride inspection, starting and stopping, quick turns, hill riding, emergency stopping and swerving, and riding over obstacles. You will also learn about protective gear, local regulations, places to ride, and environmental concerns.

Primary Audience
Anyone who may be required to operate an UTV.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
4 Hours

General Class Ham Radio Course

Description
The General Class License is the middle level of amateur radio licenses and has vastly-increased privileges on the HF bandwidth

Primary Audience
Those that hold a Technician Class license or have recently passed the Technician license exam

Prerequisites
Radio Technician

Course Length
24 Hours

Technician Class Ham Radio Course

Description
This is the level 2 Ham Radio Course Technichian Class License

Primary Audience
Level 1 Ham Radio operators

Prerequisites
Radio Technician

Course Length
24 Hours

Stress, Compassion Fatigue & Resilience

Description
Compassion fatigue is known to professionals by many names â€“ secondary victimization, secondary traumatic stress disorder, vicarious traumatization. It is, simply expressed, a byproduct of care giving. The more intense and personal care given, the more vulnerable the care giver is to compassion fatigue. Professionals who work with severely traumatized individuals are at high risk. Family and friends of trauma victims are susceptible to traumatic stress, as well as the professionals who treat the victims. Police, fire fighters, EMTâ€™s, and other emergency workers report that they are most vulnerable to compassion fatigue when dealing with the pain of children. While empathy is a major resource for therapists in the assessment and treatment of trauma, it is also a key factor in the development of secondary trauma in therapists.This course involves hands on solutions which can make a dramatic difference in the professional and private lives of those working with and around trauma. It is an intensive learning experience relating to all aspects of the care giverâ€™s life and the critical work they are being asked to do. It impacts the emotional, psychological, physical, social and spiritual well being of the individual. It offers an understanding of how these areas are affected by the work they are doing and tools to prevent and treat any negative effects of this critical work.

Primary Audience
Individuals who are interested in serving as a chaplain in Emergency Disaster Response

Prerequisites
Radio Technician

Course Length
14 Hours

ATV (All - Terrain Vehicle) Introduction and Driver's Safety

Description
The All-Terrain Vehicle (ATV) Introduction and Driver's Safety course starts out with a Manufacturers Safety Video which covers safety, age limitations, pre-ride inspection, proper riding gear duting off road activity, starting and stopping, quick turns, hill riding, emergency stopping and swerving. Following the video there is a hands-on training session which includes performance of a pre-ride inspection of the vehical they are driving. Going through the driving test to show proficiency that the student understands the ATV .

Primary Audience
Anyone who may be required to operate an ATV.

Prerequisites
Radio Technician

Course Length
4 Hours

Role of Chaplain in Crisis Response

Description
Providing effective chaplaincy ministry to individuals, families, and communities following critical incidents and in times of crisis requires special training, skills and understanding of the unique role of the chaplain. This course builds on the basic crisis intervention principles taught in the recommended Critical Incident Stress Management (CISM) courses and seeks to prepare participants to provide chaplaincy services in a variety of settings with diverse population groups. The course focus is to consider the strategically integrated role of chaplaincy intervention for both the immediate post-incident response, while helping connect survivors with critical support systems throughout the long-term recovery journey.

Primary Audience
Individuals who are interested in becoming Type One Chaplains.

Prerequisites
Emotional and Spiritual Care in Disaster Operations, Spiritual and Psychological First Aid, Incident Command System

Course Length
2 Hours

Chaplaincy with First Responders

Description
This class helps prepare individuals to provide chaplaincy in emergency and crisis situations in coordination with emergency reponders. It covers the unique cultural aspects of emergency services and key concepts relating to effective chaplaincy duties.

Primary Audience
Individuals desiring to provide chaplaincy in coordination with first responders

Prerequisites
Emotional and Spiritual Care in Disaster Operations, Spiritual and Psychological First Aid, Incident Command System

Course Length
2 Hours

Disaster Case Management

Description

Provide case managers the knowledge and skills necessary to begin the work of Disaster Case Management. Provide interactive and table top exercises which will allow the practice and reinforcement of skills learned throughout the training. Share Disaster Case Management forms which may be customized for future use.

Primary Audience
Disaster workers who may work in case management during the disaster

Prerequisites
Emotional and Spiritual Care in Disaster Operations, Spiritual and Psychological First Aid,
Incident Command System

Course Length
12 Hours

Automatic Position Reporting System

Description
APRS breakout is a session about using Automatic Positioning Reporting System needed and its use with The Salvation Army. The presnter will have equipment on display and provide the necessary information to get you started with APRS

Primary Audience
All Ham radio and SATERN members wanting to improve there knowledge about this subject.

Prerequisites
Radio Technician

Course Length
1 Hours

Illinois Introduction to AUXCOMM

Description
INTRO TO AUXCOMM is a new 4 hour class developed in cooperation with the State Agencies and Amateur Radio Operators for Illinois as an introduction to the 20 hour full AUXCOMM training. The course is not a replacement for the full 20 hour program but is intended as an introduction for those who may serve in a non-leadership role covering what you need to know when providing communications support to public safety agencies. For a certificate bring you FEMA student ID and a copy of your ICS 100 and ICS 700 completion certificates. Must have an FCC License.

Primary Audience

Prerequisites
Radio Technician

Course Length
4 Hours

Critical Incident Desensitization Protocols

Description

CIDP is an effective, immediate crisis intervention that can be used by mental health and non-mental health professionals in times of acute crisis. CIDP uses short bursts of rapid eye movements (Research has shown that short bursts of rapid eye movements significantly reduce the vividness of traumatic incidents and emotional disturbance). CIDP was developed by Roy Kiessling, a mental health professional with over 20 years of experience in the field of acute trauma. While no research on CIDP has been accumulated to date, its protocols have been utilized since 2013 by mental health professionals, firefighters, police, and school counselors.

Primary Audience
Front line chaplains and crisis responders

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
8 Hours

Salvation Army Bloodborne Pathogens

Description
Salvation Army Blood Borne Pathogens

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

SATERN - RADIO NETWORK

Description
SATERN - RADIO NETWORK CLASSES

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

FEMA-Logistics & Supply Chain Resilience in Disasters

Description
FEMA-Logistics & Supply Chain Resiliencein Disasters

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
16 Hours

NDPTC - Flooding Hazards: Science and Preparedness

Description
NDPTC - Flooding Hazards: Science and Preparedness

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

CEN - Sandbagging Machine Certification

Description
Instruction and Certification on set-up and use of equipment

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

ARC FA- American Red Cross Adult & Pediatric First Aid/CPR/AED

Description
American Red Cross Adult & Pediatric First Aid/CPR/AED

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

Auxiliary Communications "Trainee" Course

Description
Communications

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
20 Hours

AUXCOM Task Book Certification

Description
Communications

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

WEM-ICS/EOC Interface

Description
Emergency Management Training

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

FEMA - IS-2200

Description
Basic Emergency Operations Center Functions

Primary Audience

Prerequisites

Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

ICISF - Critical Incident Management Certification of Knowledge Exam

Description
Critical Incident Management Certification of Knowledge Exam

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

Core Concepts for preventing burnout, vicarious trauma and compassion fatigue

Description
Shortened version of the Stress, compassion fatigue and resilience class

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
3 Hours

FEMA - IS-905 Responding to an active shooter

Description
Responding to an active shooter: You can make a difference

Primary Audience

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
Hours

Local Community Response

Description
Over the past few years, there has been an extreme interest in local community involvement. Superstorm Sandy

provided opportunity for dozens of community groups and churches to spring into action to aid their respective communities. Although these efforts are well intentioned and have produced some excellent outcomes, there is still work to be done to educate and coordinate these efforts into a much more effective force.

The goal in providing this information is to educate community organizations on how to work with The Salvation Army and with emergency management. Some of the material is written from the perspective of The Salvation Armyâ€™s work in collaborating with other churches, agencies and neighborhood groups to serve those impacted by emergencies of all kinds.

Primary Audience
The Local Community Response Course has two versions; one is a generic, multi agency approach which is ideal when training with our partners and community organizations and churches. The other is a more TSA centric version which can be used to provide orientation for potential new volunteers.

Prerequisites
Spiritual and Psychological First Aid, Emotional and Spiritual Care in Disaster Operations

Course Length
4 Hours

Applications of Emotional and Spiritual Care

Description
The Applications of Emotional and Spiritual Care course might best be described as the final course in the Eastern Territories Disaster Chaplaincy certification. It is the final course in the series which includes Foundations of ESC and Essentials of ESC.
Also, included as part of the two day course is time for reflection to strengthen your inner depth and power, as we consider thoughts, attitudes, biases and various beliefs that may impact your capacity to serve in an advanced ESC role.

Primary Audience
Within the material assembled there is a great deal of theoretical and practical information that will provide knowledge and understanding needed to perform in the field. That information is balanced by exercises, role plays and group discussion to enhance the participants level of experience, which in turn should create a greater sense of confidence and poise when interacting with those in need.

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
16 Hours

Basic Life Support

Description
Since 2005, the territory has used the Medic First Aid (MFA) training for first aid and CPR in many applications, with great success. In the past year, a number of states would not recognize the basic or pediatric MFA courses for camp and shelter purposes, as they required a "professional level" training.

Primary Audience
From the parent company, Health and Safety Institute came the Basic Life Support course which is just that, first aid and CPR

for healthcare providers and professional rescuers.

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
8 Hours

Disaster Chaplaincy Skills (Advanced)

Description
This 8 hour course focuses on further developing the requisite skills and understandings to provide critical support as a disaster chaplain. Core subjects are expanding the knowledge of the impact of trauma (including vicarious and trauma reminders) , strengthening immediate resiliency, verbal de-escalation, basic pediatric care tools, and supporting death notifications. This course also includes a focus on team management, providing Post Deployment Interviews, and further self-awareness of your own strengths and weaknesses as key aspects of being an equipped disaster chaplain.

Primary Audience
ESC Specialist
ESC Officers
Incident Command General Staff

Prerequisites
Essentials of Emotional and Spiritual Care

Course Length
8 Hours

Forklift Certification

Description
Includes the following classes:
Forklift Training Module 1: Equipment Basics
Forklift Training Module 2: Equipment Inspections
Forklift Training Module 3: Operating Procedures
Forklift Training Module 4: Maintaining Your Forklift

Primary Audience

Prerequisites
Essentials of Emotional and Spiritual Care

Course Length
Hours

Active Shooter

Description
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Primary Audience

Prerequisites
Essentials of Emotional and Spiritual Care

Course Length
3 Hours

Active Shooter

Description
Hosted training on responding to and reacting to an active shooter emergency.

Primary Audience

Prerequisites
Essentials of Emotional and Spiritual Care

Course Length
3 Hours

Forklift Operations in Disaster Services

Description
Forklift Certification including didactic and hands on training.

Primary Audience
Personnel assisting in Logistics in Disaster Operations

Prerequisites
Essentials of Emotional and Spiritual Care

Course Length
2 Hours

PREPARE

Description
The P.R.E.P.A.R.E. training curriculum introduces participants to The Salvation Army's International Emergency Services (IES) program and provides basic training for all personnel interested in overseas disaster relief deployments. This course may be offered in two, three or five-day sequences.

Primary Audience
Salvation Army personnel interested in serving on international disaster relief operations. Participants should be in good physical health and must be able to live and work under intense physical conditions during overseas deployments.

Prerequisites
Essentials of Emotional and Spiritual Care

Course Length
36 Hours

International Deployment

Description
Training that will prepare The Salvation Army Emergency Disaster Services (EDS) worker for an International Deployment to serve during an EDS event (It should also be noted that this training offers no guarantee of International Deployment rather an awareness of the specifics there of).

Primary Audience
EDS workers who would need to be deployed internationally.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
8 Hours

Right Place, Right Stuff, Right Time: Resource Management

Description
National Social Services and Disaster Management EDS Institute

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Roadmap: Service Delivery Planning for Disaster Events

Description
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Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Partnerships: The Good, The Bad & The Ugly

Description
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Primary Audience

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Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length

2 Hours

Theological Foundations for Ministering to Survivors in Crisis - Part 1

Description

Have you ever wondered why people say hurtful things to people in crisis and grief? The presenter in this institute will encourage participants to develop a theology of suffering and to understand key biblical principles relating to pain and suffering essential to providing appropriate spiritual care.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length

2 Hours

Theological Foundations for Ministering to Survivors in Crisis - Part 2

Description

Have you ever wondered why people say hurtful things to people in crisis and grief? The presenter in this institute will encourage participants to develop a theology of suffering and to understand key biblical principles relating to pain and suffering essential to providing appropriate spiritual care.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length

2 Hours

Alabama Regional Workshop

Description

This regional workshop is for disaster workers in the ALM Division and will provide an overview of ICS section areas.

Primary Audience

Disaster workers- Officers, Employees, and Volunteers

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
Hours

Mississippi Regional Workshop

Description
This workshop is designed for disaster workers in the ALM Division and will cover the ICS structure and positions.

Primary Audience
Disaster Workers--Officers, Employees and Volunteers

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
Hours

Louisiana Regional Workshop

Description
This workshop is designed for disaster workers in the ALM Division. The workshop will focus on the Incident Command System and each of the sections.

Primary Audience
Disaster Workers- Officers, Employees, Volunteers

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
Hours

NSC Canteen Workshop

Description
This Workshop is for disaster workers in the North and South Carolina Division.

Primary Audience
EDS workers.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
Hours

TEX--Incident Command System Workshop

Description

This course if for the Texas Divisional Incident Command Team members.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
8 Hours

AOK--Incident Command System Workshop

Description
This is an advanced level course designed for personnel who service on the AOK Divisional Incident Management Team

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
8 Hours

TEX-Home Preparedness

Description
This workshop is designed to give individuals and families tips for preparing for an emergency or disaster. It will address questions regarding what should go into an emergency preparedness kit, how to create a communications plan, what to do with pets, and how to store important documents.

Primary Audience
Anyone!

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
3 Hours

TX Volunteer Preparedness Workshop

Description
Volunteers will learn how to become a Salvation Army Disaster Volunteer and what to expect when deployed and how we manage disasters. They will also learn about the different services we provide and how they could be involved. Volunteers will be given the opportunity to ask questions during the workshop.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
3 Hours

TX Food Service Workshop

Description
Volunteers will learn about The Salvation Armyâ€™s disaster food services and working on a canteen. This will include a tour of the canteen and onsite field exercise serving in the community.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
3 Hours

Psychological First Aid (PFA)

Description
Description: Psychological First Aid is the "acute intervention of choice" when responding to the psychosocial needs of children, adults, and families affected by disaster and terrorism. Developed by the National Child Traumatic Stress Network and the National Center for PTSD, with contributions from other individuals involved in coordinating and participating in disaster response, Psychological First Aid is designed to reduce the initial distress caused by traumatic events and to foster short- and long-term adaptive functioning and coping.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
6 Hours

Stress First Aid (SFA)

Description
Description: Stress First Aid (SFA) is a self-care and peer support model developed for those in high-risk occupations. SFA is meant to be used by anyone who is in an ongoing stressful situation, particularly when there is significant distress involved. Stress First Aid is based on a set of five evidence-based elements that have been linked to better functioning after stress and adversity across many settings.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

De-escalation

Description
Description: De-escalation provides straightforward strategies to assist frontline public health, mental health, and healthcare professionals when interacting with angry individuals.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

WA State Food Handlers Certification

Description
adskfna;lksjdfna;lksndfg

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
1 Hours

ServSafe® Manager

Description
This course teaches food service managers about the dangers of foodborne illness, how to prevent it, and the keys to food safety. The course also covers specifics on how to safely receive, store, prepare, cool, heat, and serve food, emphasizing active managerial control as a critical component in reducing the risk of a foodborne illness outbreak. To receive credit for this course, participants must pass an multiple choice examination, administered in accordance with national ServSafeÂ® standards.

Primary Audience
Supervisors of Operations, Safety, mobile canteens and kitchens, and others in food service management.

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
16 Hours

ServSafe® Handler (5th Edition)

Description
This course introduces participants to the basics of safe food handling. The course explains how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and the importance good personal hygiene plays in limiting the spread of bacteria and other dangerous pathogens.

Primary Audience
All disaster workers involved in food service or preparation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
4 Hours

ServSafe® Food Handler (6th Edition)

Description
This course introduces participants to the basics of safe food handling. The course explains how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and emphasizes the importance good personal hygiene plays in limiting the spread of dangerous pathogens.

Primary Audience
All disaster workers involved in food service or preparation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
4 Hours

Introduction to Emergency Disaster Services

Description
The gateway course to The Salvation Armyâ€™s disaster training program, Introduction to The Salvation Army Emergency Disaster Services, is required for all disaster workers. The course offers an overview of The Salvation Armyâ€™s mission, the services it provides during a disaster, and prepares participants for their first disaster assignment, describing everything from packing to travel to self-care. This course is available in both a classroom and an online self-study version and is a prerequisite for most other Salvation Army disaster training courses.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
4 Hours

Introduction to Emergency Management

Description
Understand the fundamentals of emergency management, including the roles of government agencies, NGOs, and faith-based organizations. This course emphasizes the importance of organizational structures and chains of command to enhance disaster response efficiency and save lives.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Mass Feeding Essentials

Description
Feeding large groups in a disaster requires extensive planning and preparation. This course covers essential topics such as staffing, supply chain management, and equipment needs to ensure your organization is ready to provide mass feeding services effectively.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Serving Diverse Economic, Ethnic, and Religious Communities

Description
Learn how to effectively serve diverse communities during disasters by building partnerships, delivering resources, and meeting the unique needs of people from various nationalities, cultures, and faiths.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

How The Salvation Army Responds to Disasters: A Partner's Orientation

Description
Gain an insider's perspective on The Salvation Army's disaster response structures, terminology, and systems. This course equips partner organizations with the knowledge needed to collaborate effectively during emergencies.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Protecting Your Nonprofit from Disaster Events

Description
Drawing on over 100 years of experience, this course shares actionable strategies, resources, and checklists to help nonprofit organizations prepare for disasters and mitigate potential impacts.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Preparing Your Congregation for Disasters

Description
This course empowers faith leaders to prepare their congregations for disasters by leveraging their strengths and addressing key issues before, during, and after an event. Learn practical steps to ensure your congregation is ready for both small and large-scale emergencies.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Long-Term Disaster Recovery: Supporting Communities and Individuals

Description
Discover resources and strategies to assist individuals and communities in the aftermath of a disaster. This course explores available aid, how to direct congregants to assistance, and ways your church can participate in long-term recovery efforts.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Overview of Incident Command System (ICS) and The Salvation Army

Description
Learn how The Salvation Army's Incident Command System (ICS) provides leadership and coordination during disasters. This course explains the ICS structure, deliverables, and its role in managing teams and collaborating with other organizations.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
Hours

How to Engage Tribal Populations in Disaster Response

Description
Build meaningful partnerships with tribal populations during disasters by understanding their cultures, leadership structures, and unique needs. This course provides key resources and guidance for effective collaboration with these communities.

Primary Audience
Created for leaders of houses of worship, community organization staff, and individuals eager to serve who are interested in learning more about disaster response.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Mental Health First Aid - Adult

Description
Mental Health First Aid is an in-person training that teaches you how to help people developing a mental illness or in a crisis. The adult Mental Health First Aid course is appropriate for anyone 18 years and older who wants to learn how to help a person who may be experiencing a mental health related crisis or problem. Topics covered include anxiety, depression, psychosis, and addictions.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
8 Hours

Mental Health First Aid - Youth

Description
Mental Health First Aid is an in-person training that teaches you how to help people developing a mental illness or in a crisis. Youth Mental Health First Aid is designed to teach parents, family members, caregivers, teachers, school staff, peers, neighbors, health and human services workers, and other caring citizens how to help an adolescent (age 12-18) who is experiencing a mental health or addictions challenge or is in crisis. Youth Mental Health First Aid is primarily designed for adults who regularly interact with young people. The course introduces common mental health challenges for youth, reviews typical adolescent development, and teaches a 5-step action plan for how to help young people in both crisis and non-crisis situations. Topics covered include anxiety, depression, substance use, disorders in which psychosis may occur, disruptive behavior disorders (including AD/HD), and eating disorders.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
8 Hours

General Industry Procedures

Description
The OSHA Outreach Training Program provides training for workers and employers on the recognition, avoidance, abatement, and prevention of safety and health hazards in workplaces. The program also provides information regarding workers' rights, employer responsibilities, and how to file a complaint. The 10-hour class is intended for entry level

workers and will be delivered by OSHA-authorized trainers.

Primary Audience
This course is essential for anyone interested in serving as a Safety Officer on a Salvation Army disaster operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
16 Hours

Skywarn Spotter

Description
SKYWARN storm spotters are part of the ranks of citizens, who form the Nationâ€™s first line of defense against severe weather, and whose main responsibility is to identify and describe severe local storms. SKYWARN spotters, coupled with Doppler radar technology, improved satellite and other data, enable the National Weather Service (NWS) to issue more timely and accurate warnings for tornadoes, severe thunderstorms and flash floods. This course covers the basics of being a SKYWARN Spotter.

Primary Audience
NWS encourages anyone with an interest in public service and access to communication, such HAM radio, to join the SKYWARNÂ® program. Please note after completing this course you will not be given a spotter ID unless you reside in the local jurisdiction where this class is being taught. Information on how to obtain your local spotter ID will be discussed during the class.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
2 Hours

Adult Mental Health First Aid

Description
Mental Health First Aid is an early intervention public education program. It teaches adults how to recognize the signs and symptoms that suggest a potential mental health challenge, how to listen nonjudgmentally and give reassurance to a person who may be experiencing a mental health challenge, and how to refer a person to appropriate professional support and services.

Primary Audience

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length
8 Hours

Texas Food Handler

Description

Independent certifying agency for Food Handler certification.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length

Hours

Learn2Serv Texas Food Manager

Description

Food Manager certification valid in Texas. Visit www.learn2serv.com for more details.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length

14 Hours

Learn2Serv Texas Food Manager

Description

Food Manager certification valid in Texas. Visit www.learn2serv.com for more details.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Safe From Harm - Level 1

Course Length

14 Hours