Course Catalog

Course ID	Class Name	Difficulty	Hours
SA-161	Preparing Your Congregation for Disaster	Basic	8
SA-400	Train the Trainer	Advanced	16
SA-351	Disaster Social Services	Advanced	8
SA-360	Planning Section	Advanced	8
SA-151	Emergency Assistance in Disaster Operations	Basic	8
SA-330	Liaison Officer	Advanced	8
MEDIC	PediatricPlus CPR AED & First Aid for Children, Infants & Adults	Basic	6
ICISF	Advanced Group Crisis Intervention	Advanced	14
ICISF	Group Crisis Intervention	Intermediate	13
ICISF	Pastoral Crisis Intervention	Intermediate	13
MEDIC	CarePlus CPR & AED for Adults, Children & Infants	Basic	
NRAEF	ServSafe® Manager	Advanced	16
SA-133	Liaison 1: Understanding Emergency Management & Whole Community	Basic	8
SA-380	Logistics	Advanced	8
SA-100.B	Introduction to The Salvation Army Emergency Disaster Services	Basic	4
SA-320.TTT	Emotional and Spiritual Care in Disaster Operations - Train the Trainer Version	Advanced	16
SA-150.C	Disaster Food Service & Canteen Operations	Basic	8
ICISF	CISM Application with Children	Advanced	14
SA-110.B	Public Information 1: The First 24 Hours	Basic	8
SA-310.B	Public Information 2: The Public Information Officer	Advanced	8
NRAEF	ServSafe® Food Handler (6th Edition)	Basic	4
SA-370.B	Finance and Administration	Advanced	8
ICISF	Assisting Individuals in Crisis	Advanced	13
SA-390	Operations (A)	Advanced	8
ICISF	Building Skills for Crisis Intervention Teams	Basic	13
SA-390.B	Operations	Advanced	8
LCR	Local Community Response	Basic	4
SA-EAS	Applications of Emotional and Spiritual Care	Advanced	16
BLS	Basic Life Support	Advanced	8
ICISF	Strategic Response to Crisis	Advanced	14

Advanced Group Crisis Intervention

Description

Designed to provide participants with the latest information on critical incident stress management techniques and post-trauma syndromes, the Advanced Group Crisis Intervention course builds upon principles and concepts introduced in the Group Crisis Intervention course. Participants will be introduced to intervention strategies and advanced defusing and debriefing techniques specifically designed to assist those exposed to traumatic situations.

Primary Audience

Emotional and spiritual care specialists, mental health professionals, and others already trained in the critical incident stress debriefing format. This course requires previous training and experience.

Prerequisites

Group Crisis Intervention

Course Length

14 Hours

Group Crisis Intervention

Description

Designed to present the core elements of a comprehensive, systematic and multi-component crisis intervention curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically demobilizations, defusings and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services and referrals when necessary will also be discussed.

Primary Audience

This course is designed for anyone in the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

Prerequisites

Group Crisis Intervention

Course Length

13 Hours

Pastoral Crisis Intervention

Description

Pastoral crisis intervention represents a powerful addition to traditional community and organizational psychological support resources. This two-day course assists participants in learning how pastoral interventions and traditional psychological crisis interventions may be effectively integrated.

Primary Audience

Emotional and Spiritual Care Officers, chaplains, pastoral counselors, mental health professionals, ministers, and anyone interested in the use of faith-based resources in healing should find this course of interest

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

CISM Application with Children

Description
Traumatic events involving children disturb and confuse both the children involved and the adult responders. Our children deserve the opportunity to heal from the frightening complications of childhood trauma. This course explores the developmental considerations and children's trauma response from infancy through adolescence. Preventive, intervention and recovery strategies will assist the adult responding to traumatized children. This course will provide a venue for adults to gain comfort in their capability to assist traumatized children through a discussion of crisis management principles and the necessary modifications for children. Self-care for adult caregivers who recognize the need to heal our children is emphasized. Adults working with traumatized children must deal with their feelings of inadequacy as they seek to assist a child in crisis. Most adults do not feel prepared to deal with the intense reactions of children.

Primary Audience
Parents, caregivers, educators, crisis management professionals and emergency service CISM peer team members can benefit from the preventive and intervention guidelines and practical crisis management strategies offered in this course.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Assisting Individuals in Crisis

Description
This course, previously known as Individual Crisis Intervention and Peer Support, teaches participants the fundamentals of crisis intervention. Sometimes called â€œemotional first aid," crisis Intervention is NOT psychotherapy; rather, it is a specialized, emergency mental health practice which requires specialized training. Participants will learn about psychological crisis and psychological crisis intervention; the resistance, resiliency, recovery continuum; basic crisis communication techniques; and the SAFER-Revised model.

Primary Audience
Emotional and spiritual care specialists, mental health professionals, and others who work one-to-one with individuals in crisis.

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Building Skills for Crisis Intervention Teams

Description

After learning the CISM techniques it is important to get the experience in using and maintaining the skills necessary to do quality interventions. ThisÂ course has been designed to provide participants with direct application and practice of skills of crisis intervention techniques. TheÂ course emphasizes a broadening of the knowledge base concerning critical incident stress management interventions as well as the practice of each application. Participants will learn some training techniques and activities that they might use to assist their teams in additional skill building.

Primary Audience

Emotional and Spiritual Care Officers, Disaster workers who are already trained in the critical incident stress debriefing format, chaplains, mental health professionals, EAP, human resources and public safety personnel, emergency medical services providers, firefighters, physicians, police officers, nurses, dispatchers and airline personnel. It will also be useful for those working extensively with traumatized victims for various walks of life.

Prerequisites

Group Crisis Intervention

Course Length

13 Hours

Strategic Response to Crisis

Description

Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances. This course requires previous training and experience. ICISFâ€™s â€œGroup Crisis Interventionâ€• and â€œAssisting Individuals in Crisisâ€• (formerly Individual Crisis Intervention and Peer Support) should be viewed as prerequisites.

Primary Audience

Prerequisites

Group Crisis Intervention, Assisting Individuals in Crisis

Course Length

14 Hours

PediatricPlus CPR AED & First Aid for Children, Infants & Adults

Description

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
6 Hours

CarePlus CPR & AED for Adults, Children & Infants

Description
This course is a community-focused, comprehensive training program in adult, child, and infant emergency resuscitation for the lay rescuer. CarePlus CPR will teach students how to perform resuscitation for patients of all ages who are victims of sudden cardiac arrest, as well as those who have stopped breathing or are unresponsive or choking.

The Automated External Defibrillation (AED) supplement training is designed to teach the use of Automated External Defibrillators (AEDs) when responding to a person experiencing sudden cardiac arrest. Sudden cardiac arrest is one of the leading causes of death in occupational settings. A defibrillator is the only definitive treatment. AEDs are used prior to arrival of EMS and are an integral component of the Chain of Survival. The first few minutes of care are critical for someone experiencing sudden cardiac arrest.

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
Hours

Preparing Your Congregation for Disaster

Description
Designed for Christian leaders, this course is designed for churches and other faith-based organizations looking to start a disaster preparedness and response program. The course reviews key concepts in emergency management. It also examines the responsibility of faith-based organizations in preparing their members and facilities for an emergency and how to effectively develop a disaster response plan to serve others.

Primary Audience
Christian faith leaders -- outside of The Salvation Army -- interested in preparing their church and congregation for a disaster.

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
8 Hours

Train the Trainer

Description

This course prepares participants to serve as certified trainers within The Salvation Army's Emergency Disaster Services (EDS) program. The course stresses effective teaching techniques for adult learners, covering key concepts including classroom set-up, short effective lecturing, group exercise facilitation, and effective questioning and feedback techniques. The course concludes with a practicum in which participants will be asked to 'practice teach' EDS course material.

Primary Audience

This course serves as a prerequisite for anyone seeking to become a certified Salvation Army disaster trainer. Perspective participants should consult with their divisional disaster department for approval to attend and qualify as an EDS trainer. Trainers are not permitted to instruct courses which they have not already successfully taken and passed.

Prerequisites

Introduction to The Salvation Army Emergency Disaster Services

Course Length

16 Hours

Disaster Social Services

Description

This course is designed for supervisors working within the disaster social services function. The course will examine the role of disaster social services within a disaster operation, including its position within the Incident Command System (ICS) and connections with other disaster relief providers in the larger sequence of service delivery. Participants will learn five essential steps to setting up a disaster social services program and apply that knowledge in a table-top exercise that simulates setting up a Salvation Army Disaster Assistance Center (DAC). The course will conclude with an introduction to long-term recovery and an exercise that simulates participation in a long-term recovery / unmet needs committee.

Primary Audience

Prerequisites

Intro to The Salvation Army Emergency Disaster Services, Emergency Assistance in Disaster Operations

Course Length

8 Hours

Planning Section

Description

This course has been developed to provide advanced level training for those interested in serving in the Salvation Army's Planning Section within the Incident Command System. The course provides participants with an in-depth look at the role of the Planning Chief and the intricacies of the roles and responsibilities of the Planning Section participants will also be taught how to use the various tools and forms associated with this role.

Primary Audience

Experienced disaster workers interested in working in the Planning section.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Emergency Assistance in Disaster Operations

Description
This introductory disaster social services course is designed to train participants to serve as casework specialists on a Salvation Army disaster relief operation. The course will cover the basics of casework, covering practical skills such as interviewing clients, completing registration forms, and determining eligibility for assistance. The course culminates in a role-playing exercise where participants will play the roles of caseworkers and clients meeting within a disaster assistance center.

Primary Audience
Disaster and social services workers interested in serving as a casework specialist on a disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Liaison Officer

Description
This course prepares participants to serve as a Liaison Officer within the Liaison function of the Incident Command System. Participants will learn how to interact with government and voluntary partners and examine the role of an Emergency Operations Center during a disaster.

Primary Audience
Disaster workers interested in serving in the Liaison function.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Liaison 1: Understanding Emergency Management & Whole Community

Description
This course provides an overview of emergency management in the United States, examining how The Salvation Army works together with other disaster relief providers, such as the Federal Emergency Management Agency (FEMA) and National Voluntary Organizations Active in Disaster (VOAD). The course will explore how all disasters are fundamentally local events, the federal disaster declaration process, the role of an emergency operations center (EOC), and the advantages of a 'whole community' approach to the emergency management planning process.

Primary Audience
New disaster workers who wish to understand the basics of emergency management and local Salvation Army officers and liaisons who will be interacting with government agencies and VOADs.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Logistics

Description
The backbone of any disaster operation, the Logistics function is all about getting the right resources to the right place, at the right time, in the right quantity, at the right cost. This advanced course will cover all the essentials of the Logistics function, including the role and responsibilities of the Logistics Chief; resource acquisition; supply, facility, vehicle and technology management; in-kind donations management; and warehouse operations.

Primary Audience
This advanced course is designed for experienced disaster workers who will be serving in the Logistics section during a Salvation Army disaster relief operation or as a Logistics Chief on an Incident Management Team (IMT).

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Introduction to The Salvation Army Emergency Disaster Services

Description
The gateway course to The Salvation Armyâ€™s disaster training program, Introduction to The Salvation Army Emergency Disaster Services, is required for all disaster workers. The course offers an overview of The Salvation Army's mission, the services it provides during a disaster, and prepares participants for their first disaster assignment, describing everything from packing to travel to self-care. This course is available in both a classroom and an online self-study version and is a prerequisite for most other Salvation Army disaster training courses.

Primary Audience
New disaster workers just beginning their association with The Salvation Army.

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
4 Hours

Emotional and Spiritual Care in Disaster Operations - Train the Trainer Version

Description
This course trains participants to teach The Salvation Army's Emotional and Spiritual Care in Disaster Operations

course, within the National Disaster Training program (NDTP). It teaches how to effectively integrate Critical Incident Stress Management (CISM) principles. It also provides effective teaching techniques and ways to facilitate an effective learning environment.

Primary Audience
Participants will be trained clergy, chaplains, mental health professionals, and CISM trained crisis responders who desire to teach ESC.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System,
Emotional and Spiritual Care in Disaster Operations

Course Length
16 Hours

Disaster Food Service & Canteen Operations

Description
During a disaster, the first gesture of comfort The Salvation Army offers is often a cold drink and a hot meal from one of its mobile feeding units. The Disaster Food Service & Canteen Operations course is designed as the starting point for any disaster worker who wishes to be a part of disaster food service operations. Participants who complete the course will learn about the different types of Salvation Army food service equipment, the essentials of building a food service team, canteen operations and maintenance, and the basics of menu planning.

Primary Audience
This course is designed to introduce participants to the fundamentals of disaster food service operations. Anyone interested in food service delivery or serving on a Salvation Army canteen should take this course. Any version of ServSafeÂ® Handlers acts as a prerequisites.

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, ServSafe® Handler (5th
Edition)

Course Length
8 Hours

Public Information 1: The First 24 Hours

Description
This course is designed to introduce participants to the essentials of the public information function on local disaster events. Disasters generate intense interest from the media, the general public, our donors, and our volunteers. Disseminating accurate information - particularly in the first 24-hours after an incident - is essential. This course will cover the basics of good public information practices and discuss strategies for developing positive media relationships.

Primary Audience
This course is designed for local Salvation Army leaders and public relations professionals who will serves as spokespersons during a disaster and work with media.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services

Course Length
8 Hours

Public Information 2: The Public Information Officer

Description
This course is designed for experienced communications professionals, who have master based public information skills, and who are ready to serve as a Public Information Officer (PIO) on large disaster operations. Participants will learn how to establish, staff, and manage a Public Information team on a large disaster operation, support disaster-related communications in preparedness, response, recovery and mitigation phases of a disaster event and learn how to proactively address potentially negative public relations issues.

Primary Audience
This emergency disaster course is designed for communications professionals and Salvation Army officers who will serve as the Public Information Officer on a Salvation Army disaster relief operation

Prerequisites
Introduction to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Finance and Administration

Description
This course is designed to introduce participants to the Finance and Administration section as it pertains to the Incident Command System. Participants will learn how to interact with other members of the Incident Management Team and be introduced to the three major responsibilities of the F&A function (disaster worker management, statistics, and finances). Participants will explore the different policies and procedures regarding disaster worker deployments, general command administration and how to navigate the EDS Database.

Primary Audience
This advanced course is designed for experienced disaster workers and Salvation Army officers and employees who will be serving in the Finance and Administration section during a Salvation Army disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Operations (A)

Description
The Operations Section, whether small or large scale, is the heart of any disaster operation. All of the services provided by organizations in disaster relief are coordinated through the operations function within an incident command team.

This course will cover the critical components of coordinating an uninterrupted disaster operation from pre-incident preparedness through the post-incident demobilization

Primary Audience
This advanced course is designed for experienced disaster workers who will be serving in the Operations section during a Salvation Army disaster relief operation or as a Operations Chief on an Incident Management Team (IMT).

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

Operations

Description
This course is designed to introduce participants to the Operations section as it pertains to the Incident Command and will prepare participants to serve in a leadership role within the Operations section on an Incident Management Team. It will cover the role and responsibilities of the Operations Chief, provide an overview of the subordinate positions found within the Operations section and will look at how service delivery â€“ from food service to disaster social services to bulk distribution -- is set-up, managed, coordinated, and demobilized through the Operations section.

Primary Audience
This advanced course is designed for experienced disaster workers and Salvation Army officers and employees who will be serving in the Operations section during a Salvation Army disaster relief operation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
8 Hours

ServSafe® Manager

Description
This course teaches food service managers about the dangers of foodborne illness, how to prevent it, and the keys to food safety. The course also covers specifics on how to safely receive, store, prepare, cool, heat, and serve food, emphasizing active managerial control as a critical component in reducing the risk of a foodborne illness outbreak. To receive credit for this course, participants must pass an multiple choice examination, administered in accordance with national ServSafeÂ® standards.

Primary Audience
Supervisors of Operations, Safety, mobile canteens and kitchens, and others in food service management.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
16 Hours

ServSafe® Food Handler (6th Edition)

Description

This course introduces participants to the basics of safe food handling. The course explains how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and emphasizes the importance good personal hygiene plays in limiting the spread of dangerous pathogens.

Primary Audience
All disaster workers involved in food service or preparation.

Prerequisites
Intro to The Salvation Army Emergency Disaster Services, Incident Command System

Course Length
4 Hours

Advanced Group Crisis Intervention

Description
Designed to provide participants with the latest information on critical incident stress management techniques and post-trauma syndromes, the Advanced Group Crisis Intervention course builds upon principles and concepts introduced in the Group Crisis Intervention course. Participants will be introduced to intervention strategies and advanced defusing and debriefing techniques specifically designed to assist those exposed to traumatic situations.

Primary Audience
Emotional and spiritual care specialists, mental health professionals, and others already trained in the critical incident stress debriefing format. This course requires previous training and experience.

Prerequisites
Group Crisis Intervention

Course Length
14 Hours

Group Crisis Intervention

Description
Designed to present the core elements of a comprehensive, systematic and multi-component crisis intervention curriculum, the Group Crisis Intervention course will prepare participants to understand a wide range of crisis intervention services. Fundamentals of Critical Incident Stress Management (CISM) will be outlined and participants will leave with the knowledge and tools to provide several group crisis interventions, specifically demobilizations, defusings and the Critical Incident Stress Debriefing (CISD). The need for appropriate follow-up services and referrals when necessary will also be discussed.

Primary Audience
This course is designed for anyone in the fields of Business & Industry Crisis Intervention, Disaster Response, Education, Emergency Services, Employee Assistance, Healthcare, Homeland Security, Mental Health, Military, Spiritual Care, and Traumatic Stress.

Prerequisites
Group Crisis Intervention

Course Length

13 Hours

Pastoral Crisis Intervention

Description

Pastoral crisis intervention represents a powerful addition to traditional community and organizational psychological support resources. This two-day course assists participants in learning how pastoral interventions and traditional psychological crisis interventions may be effectively integrated.

Primary Audience

Emotional and Spiritual Care Officers, chaplains, pastoral counselors, mental health professionals, ministers, and anyone interested in the use of faith-based resources in healing should find this course of interest

Prerequisites

Group Crisis Intervention

Course Length

13 Hours

CISM Application with Children

Description

Traumatic events involving children disturb and confuse both the children involved and the adult responders. Our children deserve the opportunity to heal from the frightening complications of childhood trauma. This course explores the developmental considerations and children's trauma response from infancy through adolescence. Preventive, intervention and recovery strategies will assist the adult responding to traumatized children. This course will provide a venue for adults to gain comfort in their capability to assist traumatized children through a discussion of crisis management principles and the necessary modifications for children. Self-care for adult caregivers who recognize the need to heal our children is emphasized. Adults working with traumatized children must deal with their feelings of inadequacy as they seek to assist a child in crisis. Most adults do not feel prepared to deal with the intense reactions of children.

Primary Audience

Parents, caregivers, educators, crisis management professionals and emergency service CISM peer team members can benefit from the preventive and intervention guidelines and practical crisis management strategies offered in this course.

Prerequisites

Group Crisis Intervention

Course Length

14 Hours

Assisting Individuals in Crisis

Description

This course, previously known as Individual Crisis Intervention and Peer Support, teaches participants the fundamentals of crisis intervention. Sometimes called â€œemotional first aid," crisis Intervention is NOT psychotherapy; rather, it is a specialized, emergency mental health practice which requires specialized training. Participants will learn about psychological crisis and psychological crisis intervention; the resistance, resiliency, recovery continuum; basic crisis communication techniques; and the SAFER-Revised model.

Primary Audience
Emotional and spiritual care specialists, mental health professionals, and others who work one-to-one with individuals in crisis.

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Building Skills for Crisis Intervention Teams

Description
After learning the CISM techniques it is important to get the experience in using and maintaining the skills necessary to do quality interventions. ThisÂ course has been designed to provide participants with direct application and practice of skills of crisis intervention techniques. TheÂ course emphasizes a broadening of the knowledge base concerning critical incident stress management interventions as well as the practice of each application. Participants will learn some training techniques and activities that they might use to assist their teams in additional skill building.

Primary Audience
Emotional and Spiritual Care Officers, Disaster workers who are already trained in the critical incident stress debriefing format, chaplains, mental health professionals, EAP, human resources and public safety personnel, emergency medical services providers, firefighters, physicians, police officers, nurses, dispatchers and airline personnel. It will also be useful for those working extensively with traumatized victims for various walks of life.

Prerequisites
Group Crisis Intervention

Course Length
13 Hours

Strategic Response to Crisis

Description
Knowing what sequence of crisis intervention processes to use for which individuals or groups, at what times, and under what circumstances is crucial to all effective early intervention programs. The course will present essential information for the assessment of both crisis situations and the effects of critical incidents on people involved in those situations. Learn to create an effective plan of action to assist those in crisis and complete a series of exercises designed to sharpen assessment and crisis planning skills. Strategic planning and tactical decision making are emphasized, as are rationales for choosing one set of crisis intervention processes over another.

This course builds confidence that crisis interventionists will make the right choices of interventions for the populations they are assisting under specific circumstances. This course requires previous training and experience. ICISFâ€™s â€œGroup Crisis Interventionâ€• and â€œAssisting Individuals in Crisisâ€• (formerly Individual Crisis Intervention and Peer Support) should be viewed as prerequisites.

Primary Audience

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
14 Hours

Local Community Response

Description
Over the past few years, there has been an extreme interest in local community involvement. Superstorm Sandy provided opportunity for dozens of community groups and churches to spring into action to aid their respective communities. Although these efforts are well intentioned and have produced some excellent outcomes, there is still work to be done to educate and coordinate these efforts into a much more effective force.

The goal in providing this information is to educate community organizations on how to work with The Salvation Army and with emergency management. Some of the material is written from the perspective of The Salvation Armyâ€™s work in collaborating with other churches, agencies and neighborhood groups to serve those impacted by emergencies of all kinds.

Primary Audience
The Local Community Response Course has two versions; one is a generic, multi agency approach which is ideal when training with our partners and community organizations and churches. The other is a more TSA centric version which can be used to provide orientation for potential new volunteers.

Prerequisites
Group Crisis Intervention, Assisting Individuals in Crisis

Course Length
4 Hours

Applications of Emotional and Spiritual Care

Description
The Applications of Emotional and Spiritual Care course might best be described as the final course in the Eastern Territories Disaster Chaplaincy certification. It is the final course in the series which includes Foundations of ESC and Essentials of ESC.
Also, included as part of the two day course is time for reflection to strengthen your inner depth and power, as we consider thoughts, attitudes, biases and various beliefs that may impact your capacity to serve in an advanced ESC role.

Primary Audience
Within the material assembled there is a great deal of theoretical and practical information that will provide knowledge and understanding needed to perform in the field. That information is balanced by exercises, role plays and group discussion to enhance the participants level of experience, which in turn should create a greater sense of confidence and poise when interacting with those in need.

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
16 Hours

Basic Life Support

Description
Since 2005, the territory has used the Medic First Aid (MFA) training for first aid and CPR in many applications, with great success. In the past year, a number of states would not recognize the basic or pediatric MFA courses for camp and shelter purposes, as they required a "professional level" training.

Primary Audience
From the parent company, Health and Safety Institute came the Basic Life Support course which is just that, first aid and CPR for healthcare providers and professional rescuers.

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
8 Hours

ServSafe® Manager

Description
This course teaches food service managers about the dangers of foodborne illness, how to prevent it, and the keys to food safety. The course also covers specifics on how to safely receive, store, prepare, cool, heat, and serve food, emphasizing active managerial control as a critical component in reducing the risk of a foodborne illness outbreak. To receive credit for this course, participants must pass an multiple choice examination, administered in accordance with national ServSafeÂ® standards.

Primary Audience
Supervisors of Operations, Safety, mobile canteens and kitchens, and others in food service management.

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
16 Hours

ServSafe® Food Handler (6th Edition)

Description
This course introduces participants to the basics of safe food handling. The course explains how food can become unsafe through time-temperature abuse, cross-contamination, and improper cleaning and sanitizing, and emphasizes the importance good personal hygiene plays in limiting the spread of dangerous pathogens.

Primary Audience
All disaster workers involved in food service or preparation.

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
4 Hours

Introduction to Emergency Disaster Services

Description
The gateway course to The Salvation Armyâ€™s disaster training program, Introduction to The Salvation Army Emergency Disaster Services, is required for all disaster workers. The course offers an overview of The Salvation Armyâ€™s mission, the services it provides during a disaster, and prepares participants for their first disaster assignment, describing everything from packing to travel to self-care. This course is available in both a classroom and an online self-study version and is a prerequisite for most other Salvation Army disaster training courses.

Primary Audience

Prerequisites
Essentials of Emotional and Spiritual Care, Foundations of Emotional and Spiritual Care

Course Length
4 Hours